



User Guide

OPENCOMM2 2025 Upgrade
OPENCOMM2 UC 2025 Upgrade

Contents

HOW IT WORKS

Headset Controls	04
ON/OFF	05
Pairing to Mobile Device	06
Pairing to PC	07
How to Wear	09
Music and Calls	10
Wireless Adapter	12
Check Battery Status	14

EXTRA FEATURES

EQ Modes	16
Switching EQ Modes	17
Turn MultiPoint Pairing On	18
Turn MultiPoint Pairing Off	19
Restore Factory Settings.....	20
Changing Languages.....	22

CARE AND MAINTENANCE

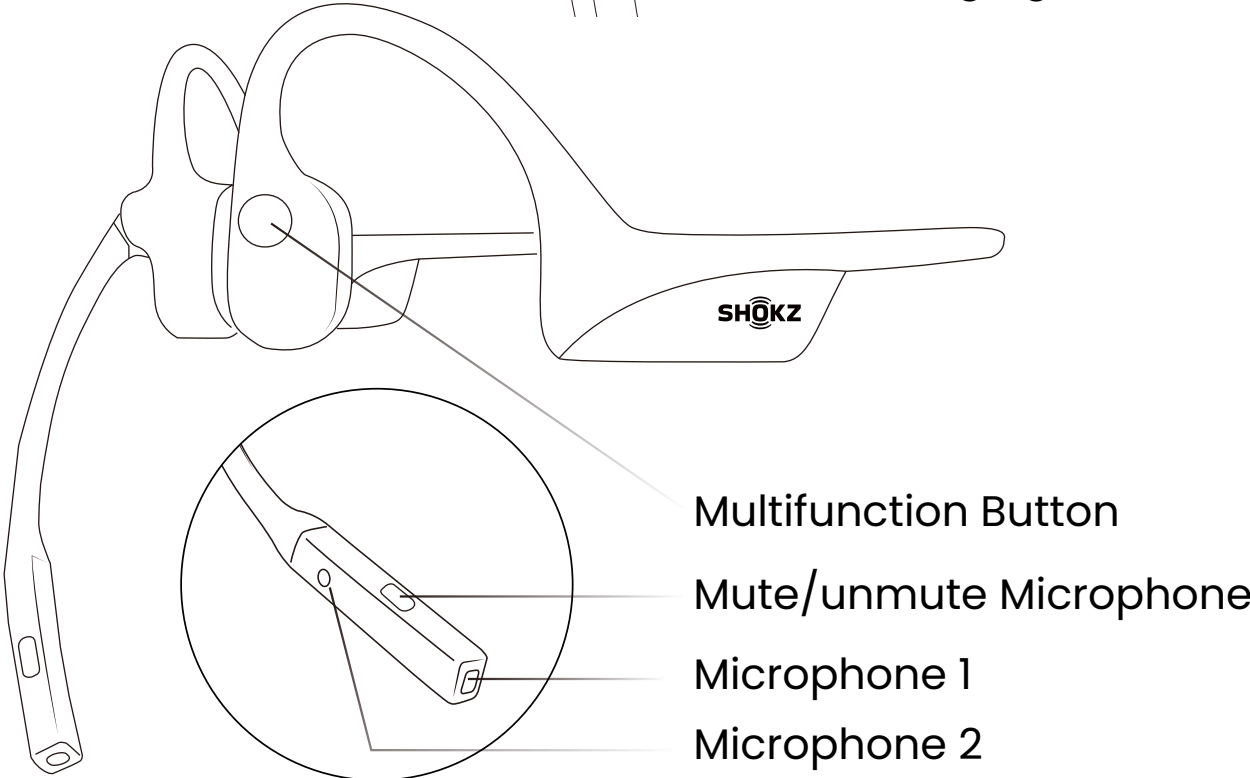
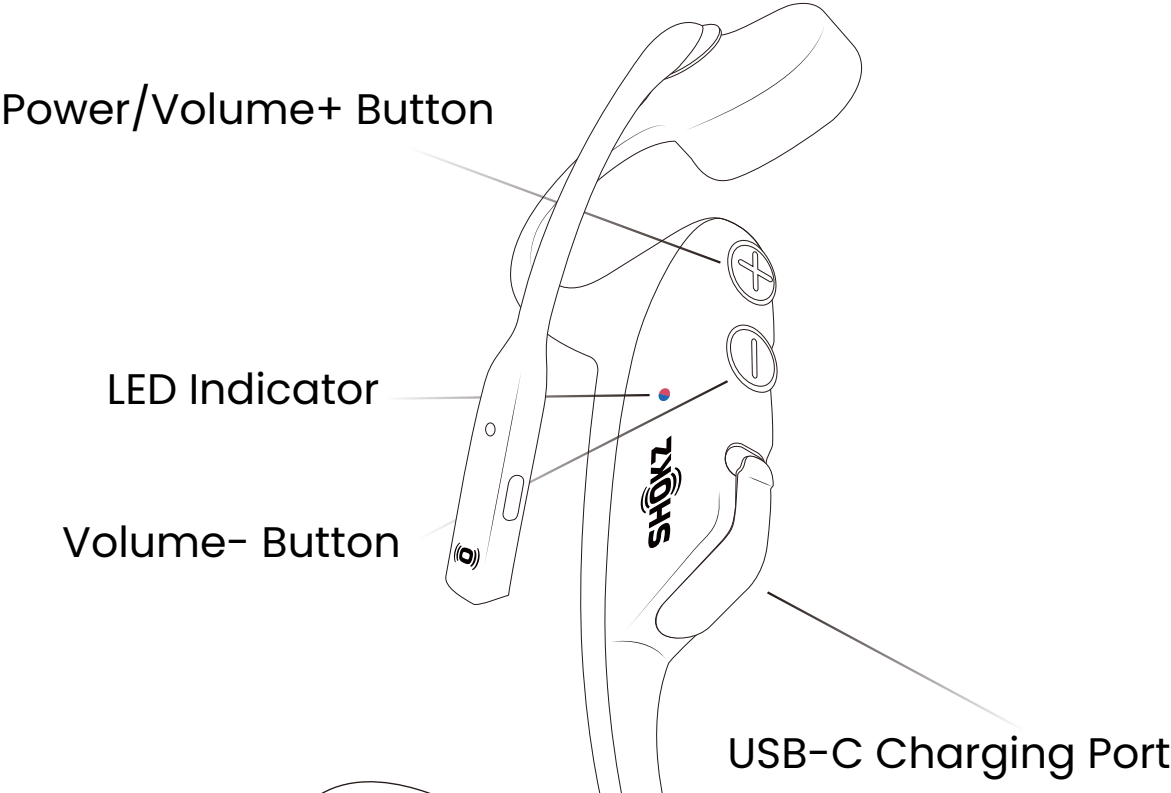
Charging Tips	25
Warranty	26
Troubleshooting	27

WHAT'S IN THE BOX 28

SHOKZ APP & SHOKZ CONNECT 29

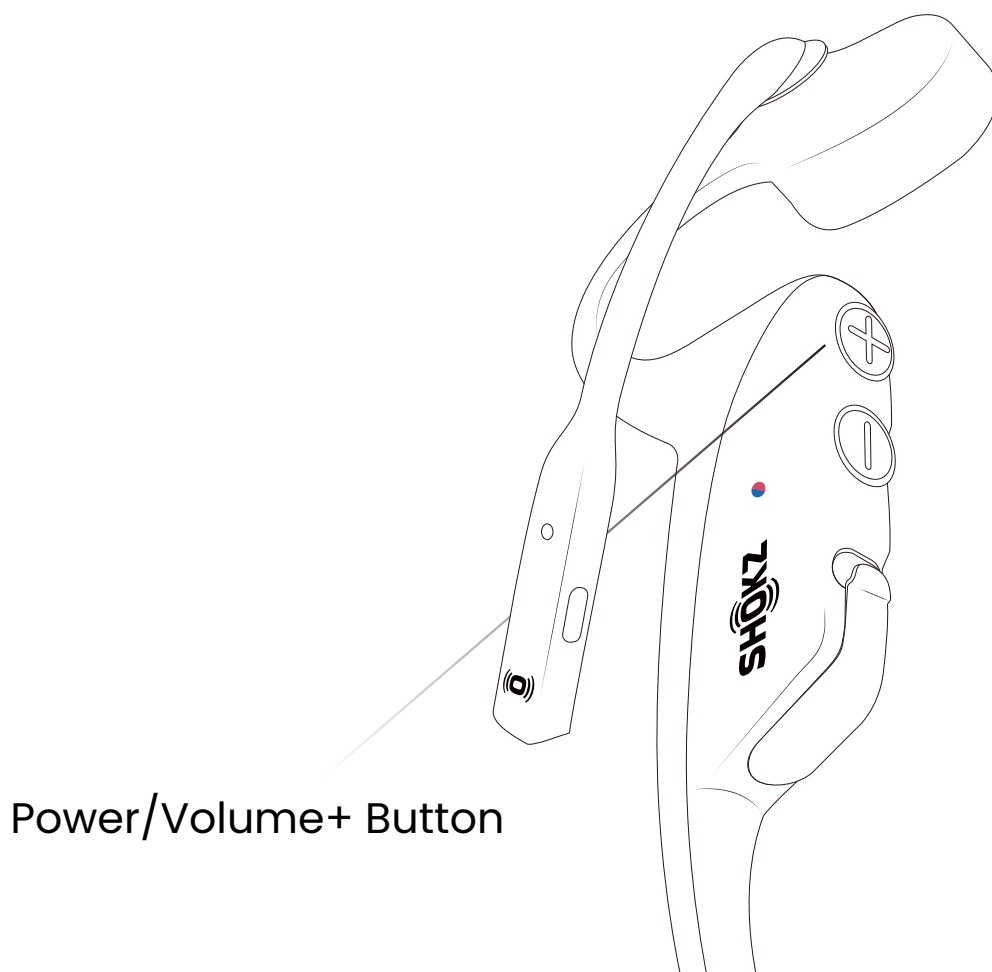
How It Works

Headset Controls



* MIC is used for voice calls only

ON/OFF



Power/Volume+ Button

Turn on the headset:

Press and hold the Power/Volume+ Button until the LED indicator flashes blue.

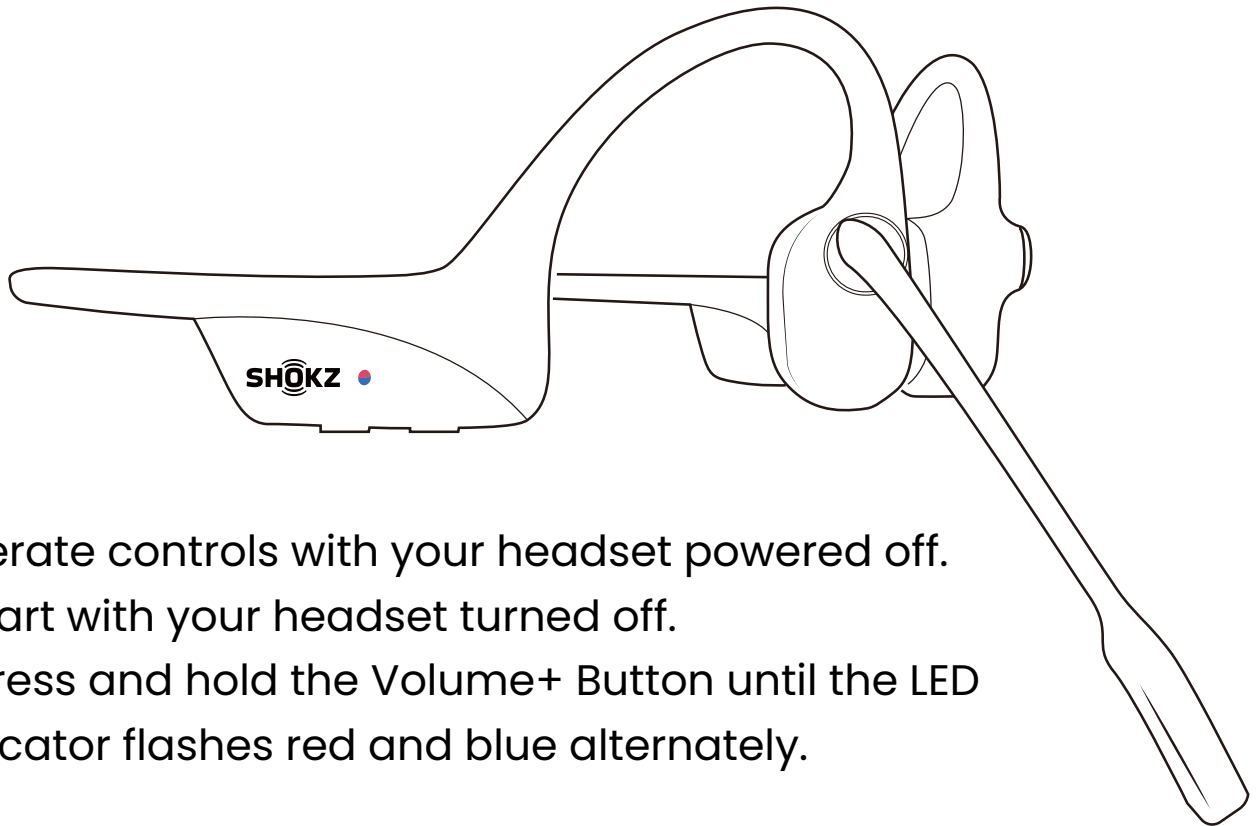
*Audrey will say, "Welcome to Shokz."

Turn off the headset:

Press and hold the Power/Volume+ Button until the LED indicator flashes red.

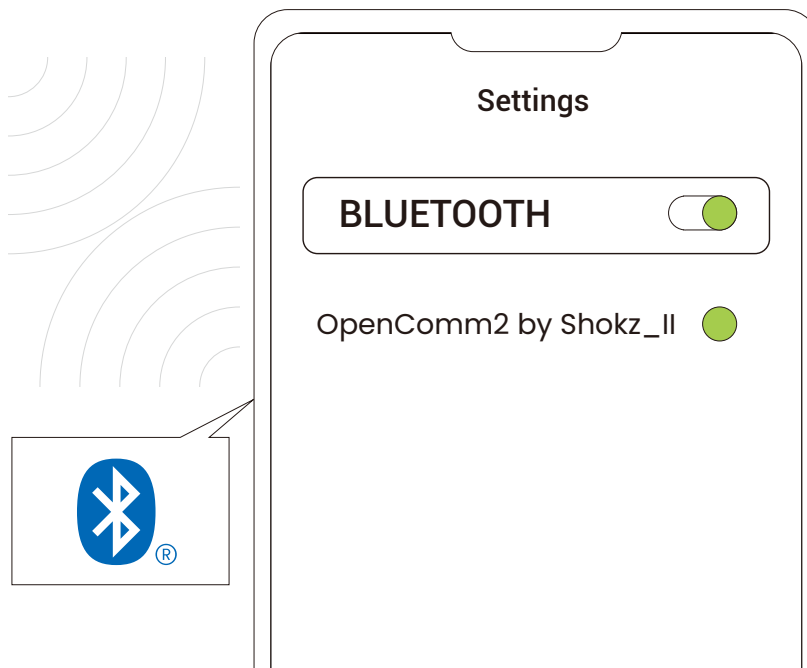
*Audrey will say, "Power off."

Pairing to Mobile Device



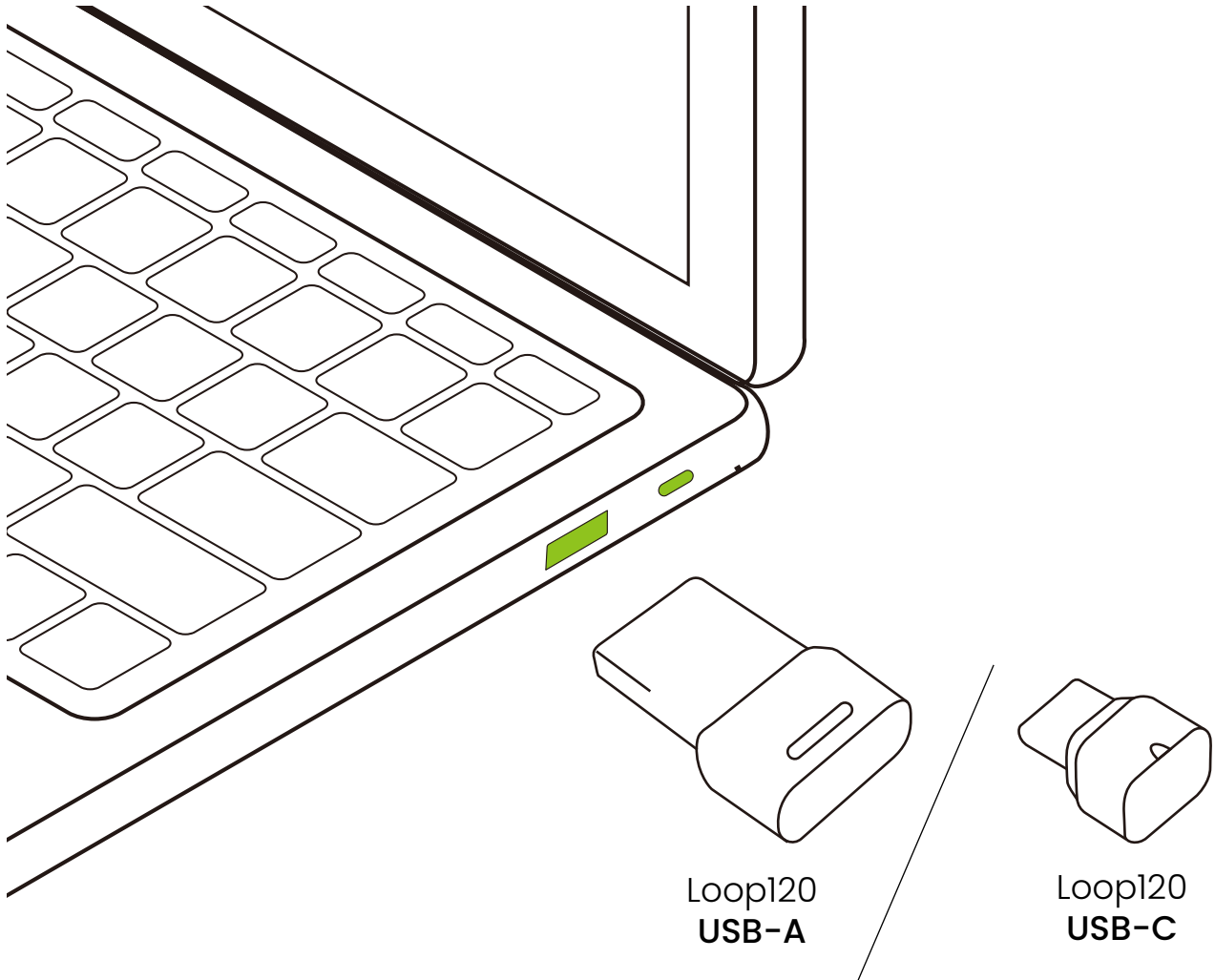
Operate controls with your headset powered off.

1. Start with your headset turned off.
2. Press and hold the Volume+ Button until the LED indicator flashes red and blue alternately.



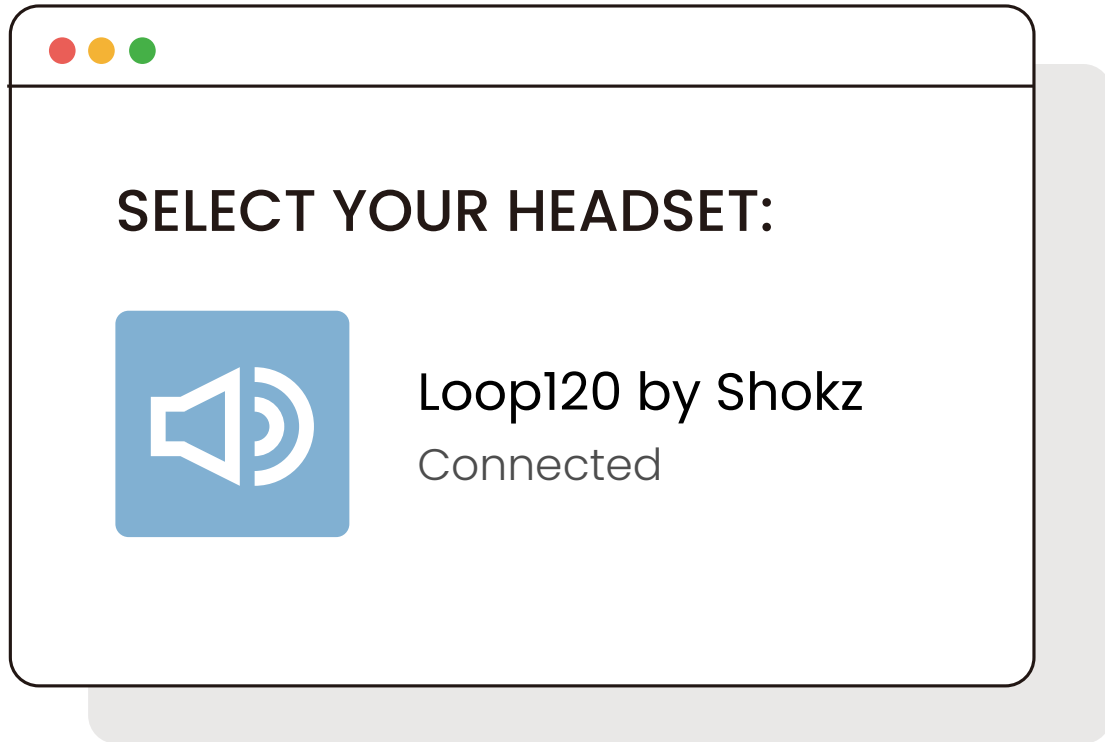
3. Select "OpenComm2 by Shokz_II" on your device's Bluetooth settings. Audrey will say, "Connected".

Pairing to PC



Operate controls with your headset powered off.

1. Start with your headset turned on.
2. Plug the included USB adapter into a USB port on your PC.
3. Connection is established when Audrey says "Connected" or beeps, and the LED indicator on the USB adapter is solid cyan.

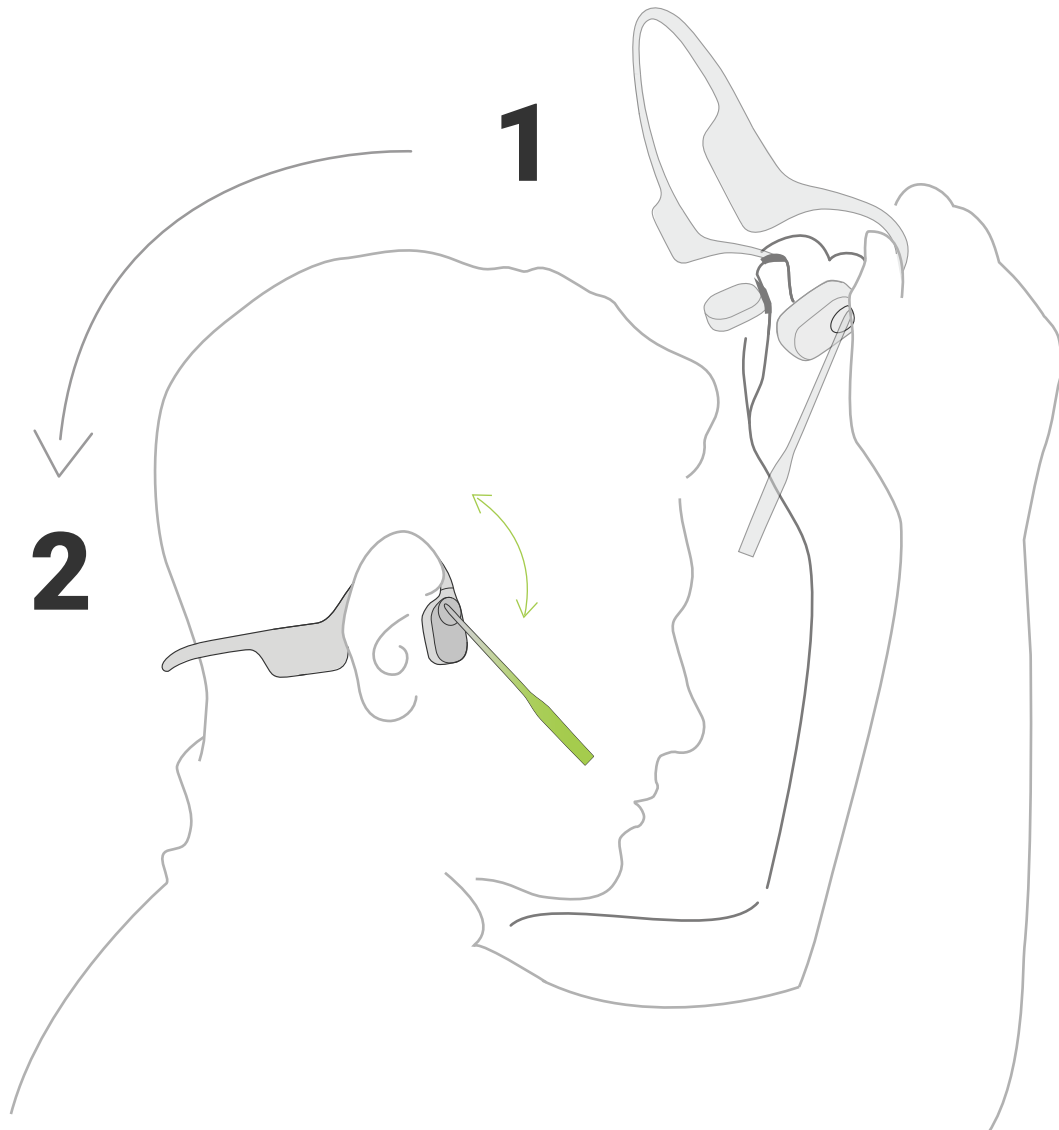


Configure

To play music or take calls on the headset, please ensure the "Loop120 by Shokz" is both identified as the default input and output devices in your operating system's audio settings.

* Only for headsets connected with the wireless adapter.

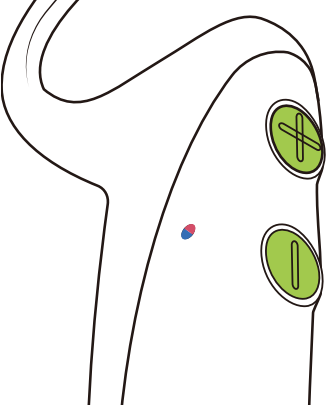

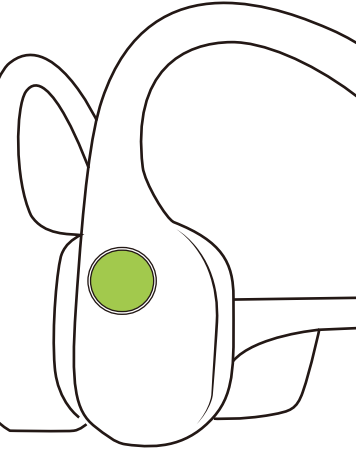
How to Wear

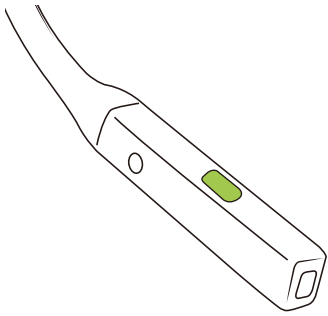


Slide the headset over your head, bring it to the back of your neck and position the ear hooks on your ears.

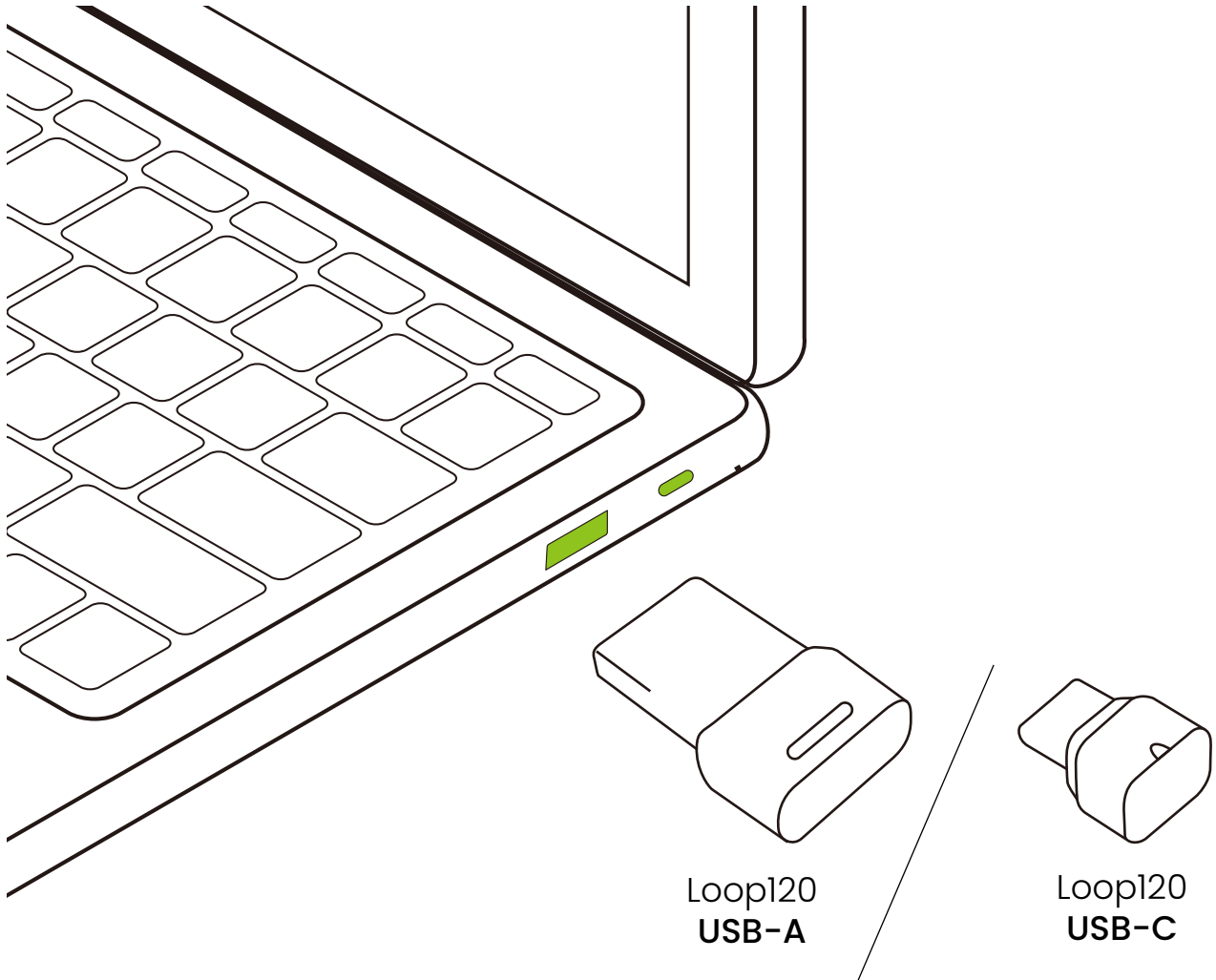
- *Position the noise-canceling microphone close to your mouth.
- *Wearing your headset the wrong way could cause discomfort. Be sure you have the transducers resting in front of your ears.

Music and Calls

	<p>Adjust volume</p>	<p>While your audio is playing, adjust the headset volume by pressing either the “Volume+” or “Volume-” buttons.</p> <p>*A “beep” will sound when the volume is at its max.</p> <p> *Listening with your headset at a high volume may affect your hearing and the audio will be distorted.</p>
	<p>Switching EQ Modes</p>	<p>Press and hold both buttons (Power/Volume+ button and Volume- button) while music is playing until you hear a voice prompt.</p>
	<p>Play/pause music</p> <hr/> <p>Next song</p> <hr/> <p>Previous song</p> <hr/> <p>Switch language</p> <hr/> <p>Answer call</p> <hr/> <p>End call</p> <hr/> <p>Reject call</p> <hr/> <p>Answer an incoming call and end the current call</p>	<p>Click once</p> <hr/> <p>Double-click while music is playing</p> <hr/> <p>Triple-click while music is playing</p> <hr/> <p>Double-click while pairing</p> <hr/> <p>Click once when a call comes in</p> <hr/> <p>Click once</p> <hr/> <p>Double-click the multifunction button</p> <hr/> <p>Click once</p>








	Answer an incoming call and place the current on hold	Press and hold for 2 seconds
	Switching between calls	Press and hold for 2 seconds
	Ending a call and switching to a call on hold	Click once
	Activate voice assistant	Press and hold the mute button for 2 seconds when not on a call.
	Mute microphone	Click once when on a call *Audrey will say, "Mute on".
	Unmute microphone	Click once when on a call *Audrey will say, "Mute off".

Wireless Adapter

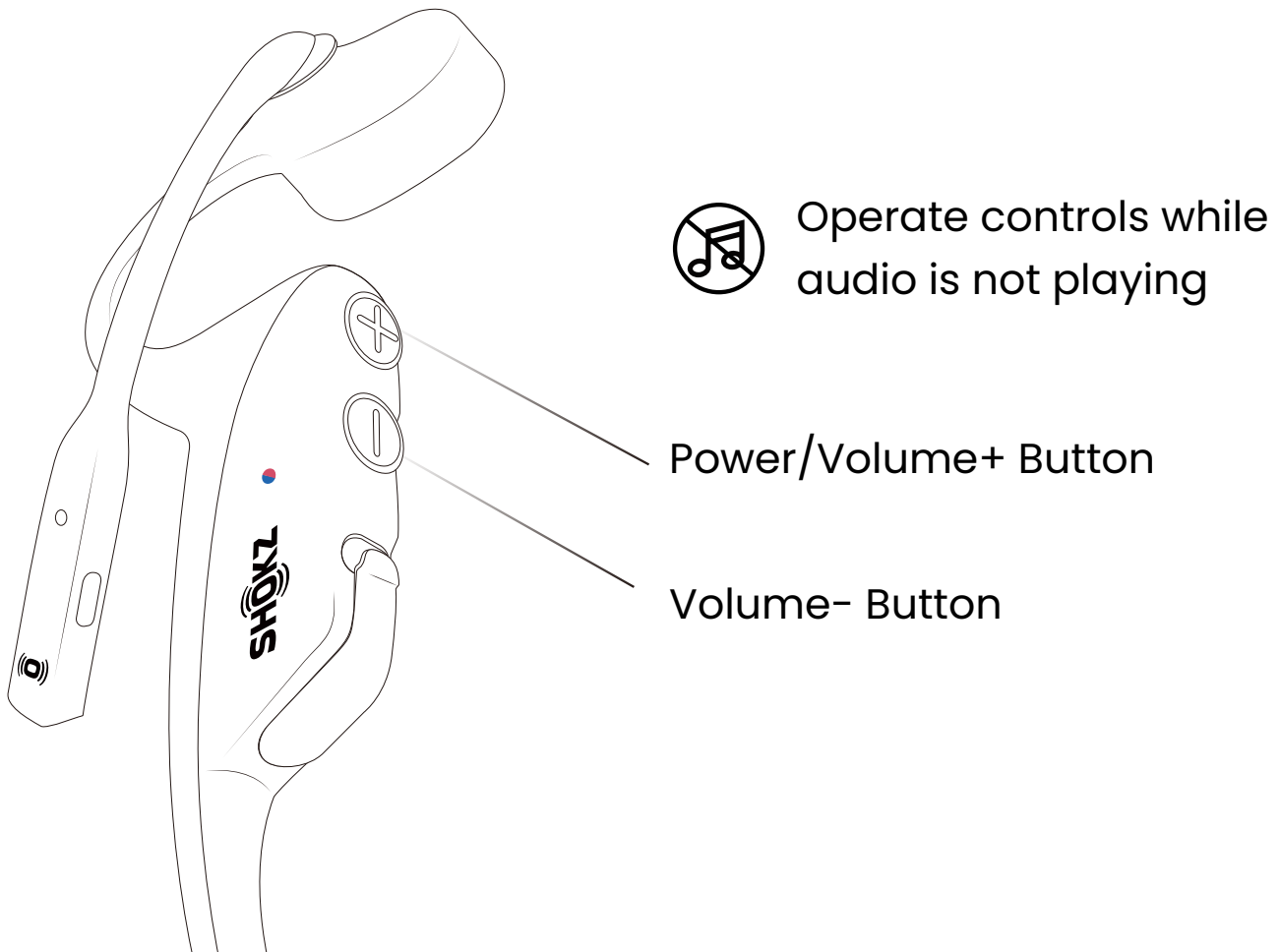


Install Shokz Connect on your computer to access additional information related to pairing, firmware updates, feature settings, and resets for the Shokz Bluetooth adapter.

LED on the adapter

-  **Pairing Mode:** Flashes red and blue
-  **Reconnect Mode:** Flashes blue every second
-  **Standby Mode:** Flashes blue every five seconds and stop flashing in one minute
-  **Bluetooth Connection:** Solid cyan
-  **Streaming Music/Media:** Solid blue
-  **On a Call:** Solid green
-  **Muted During a Call:** Solid red

Check Battery Status



How to check battery status:

Click the "Volume+" or "Volume-" button while music is paused, Audrey will tell you what the battery status is:

* "Battery high/Battery medium/Battery low/Charge me"

Extra Features

EQ Modes



Standard Mode

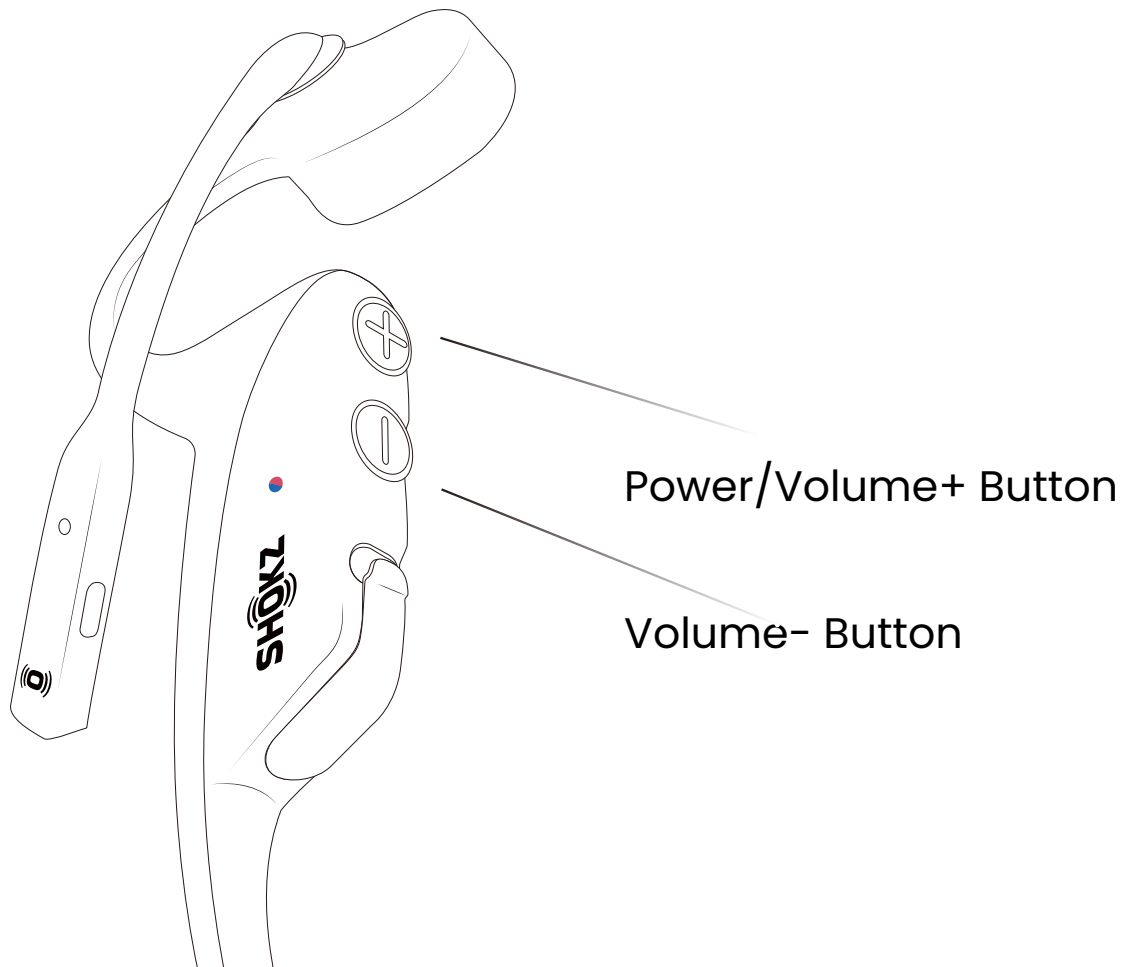
Balanced frequency for listening to music



Vocal Booster Mode

Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

Switching EQ Modes

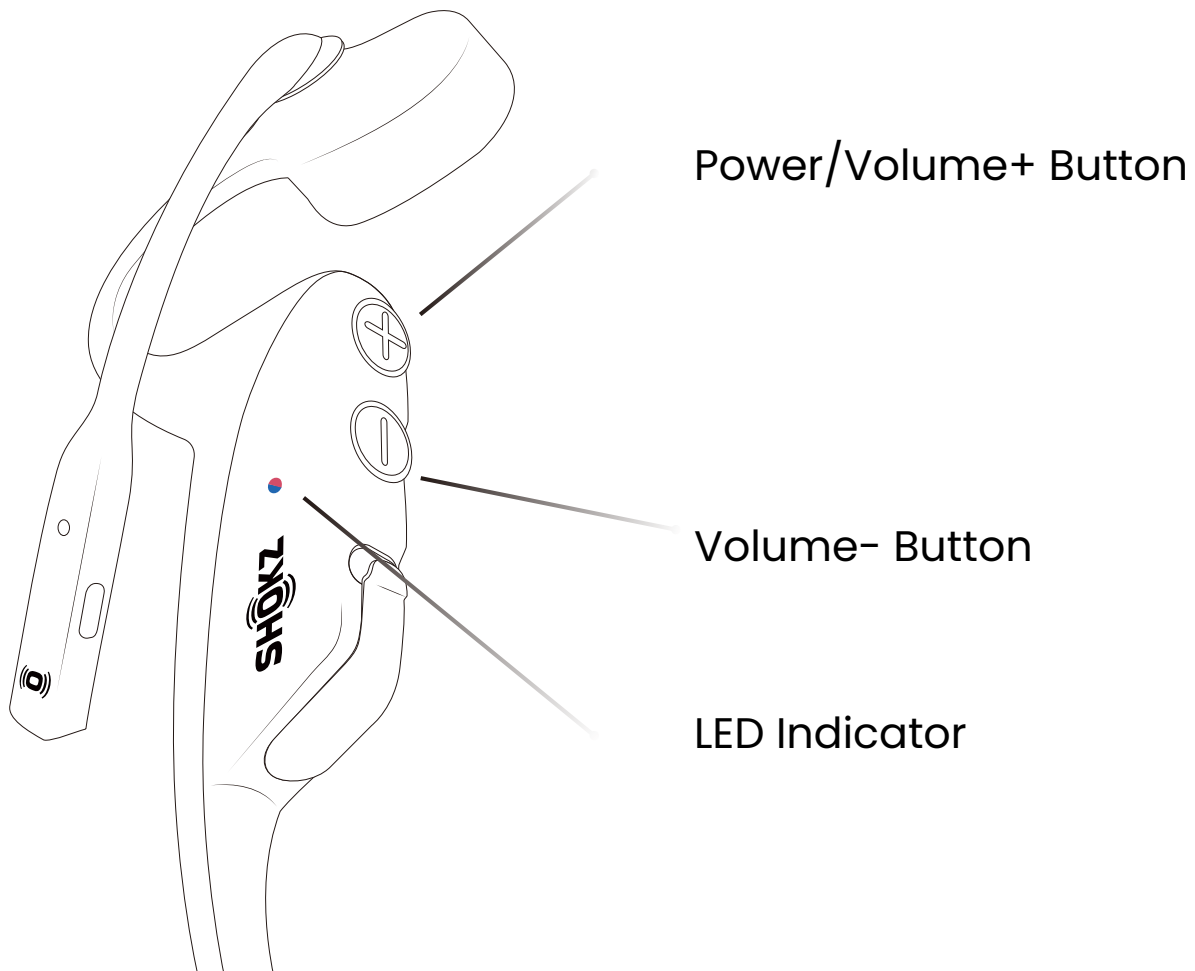


How to switch EQ mode:

Press and hold both buttons (Power/Volume+ Button and Volume- Button) while music is playing until you hear a beep.

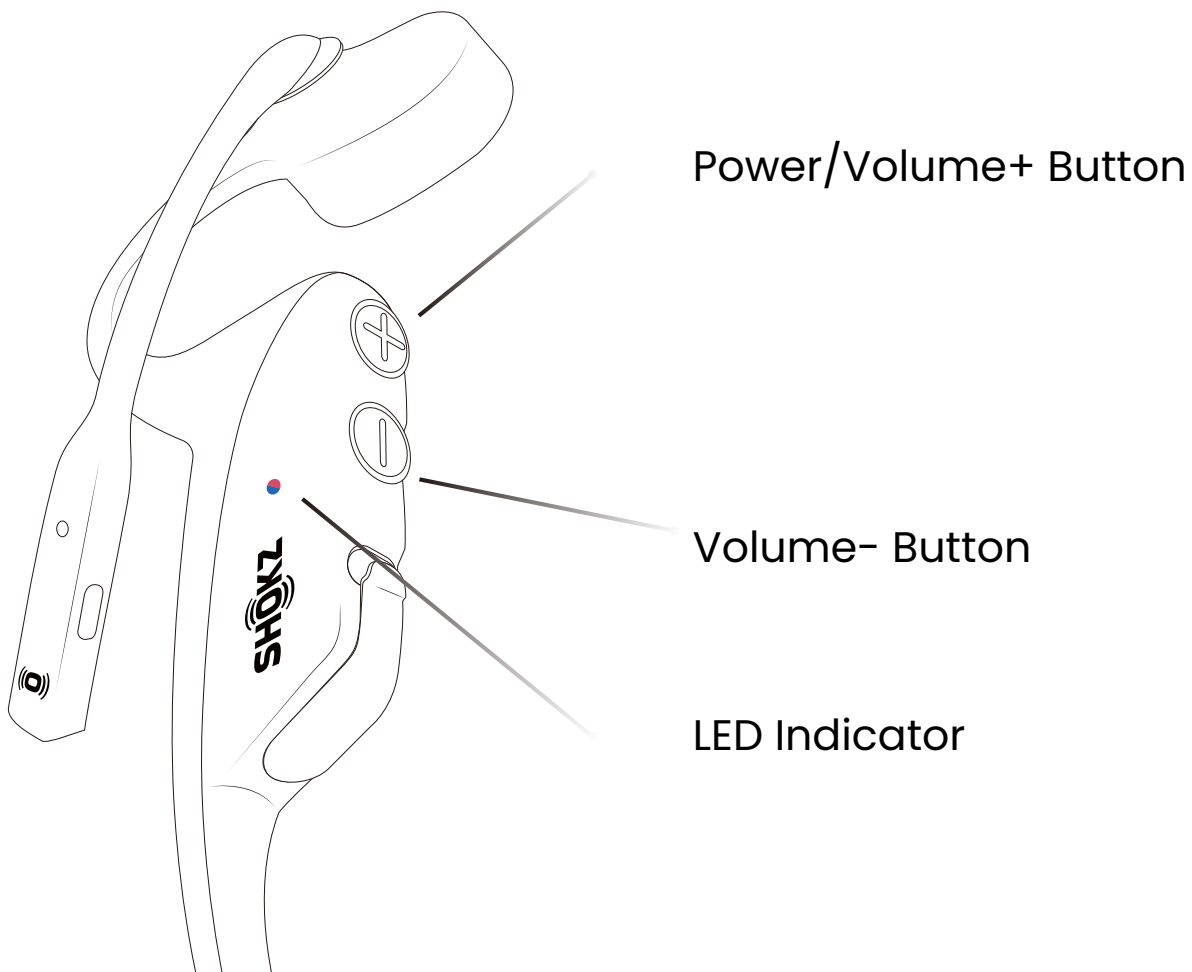
*Audrey will say, "Standard Mode/Vocal Booster Mode."

Turn MultiPoint Pairing On



1. Start with your headset powered off.
2. Press and hold Volume+ until Audrey will say "Pairing" and the LED indicator flashes red and blue alternately.
3. Press and hold the multifunction button and Volume+ button until Audrey will say "MultiPoint enabled."
4. Open first device's Bluetooth® menu and select "OpenComm2 by Shokz_II" Audrey will say "Connected".
5. Turn your headset off.
6. Re-enter pairing mode by pressing and holding Volume+ until Audrey says "Pairing" and the LED indicator flashes red and blue alternately.
7. Open second device's Bluetooth® menu and select "OpenComm2 by Shokz_II" Audrey will say "Connected."
8. Turn your headset off.
9. Turn your headset on. Your headset is now connected to both devices.

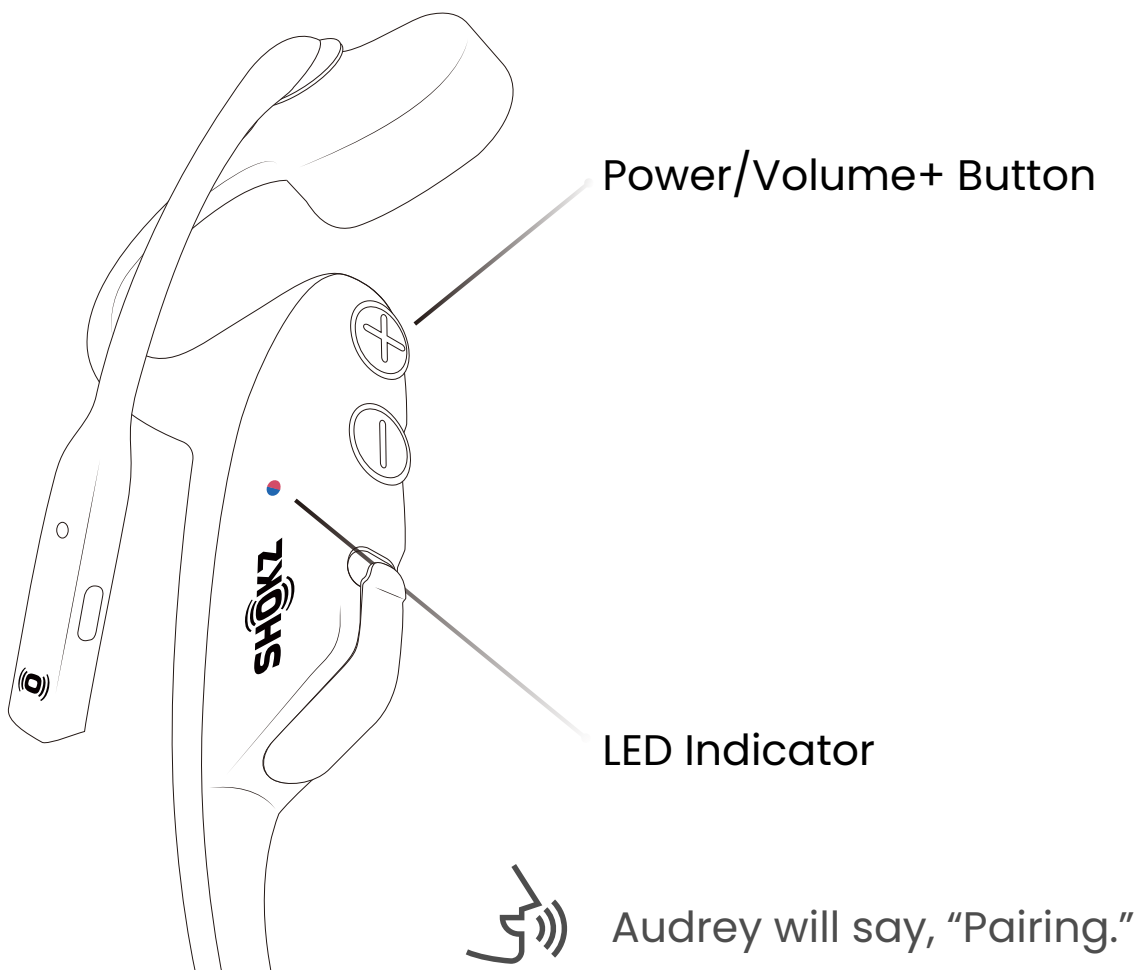
Turn MultiPoint Pairing Off



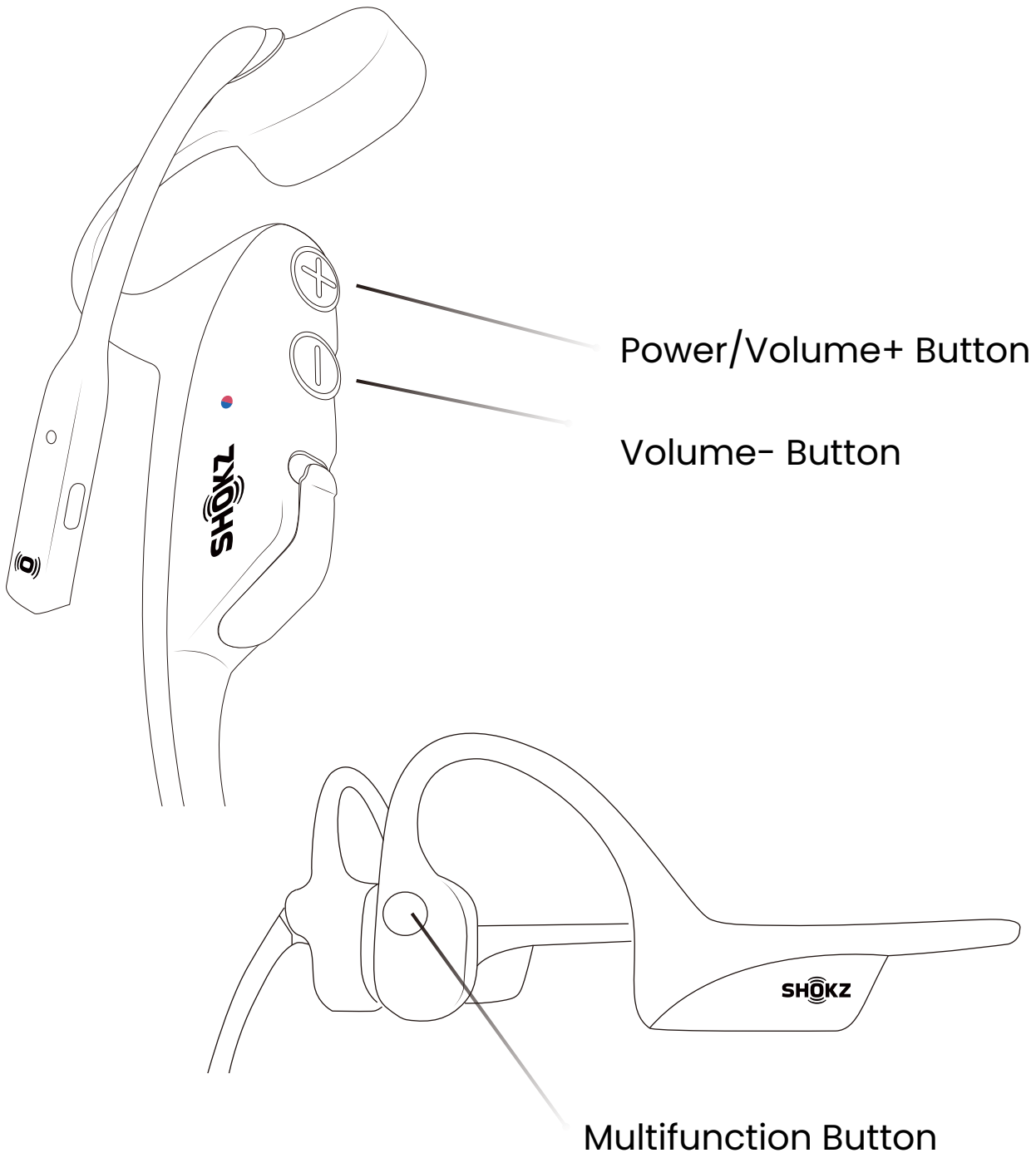
1. Start with your headset powered off.
2. Press and hold Volume+ until Audrey will say "Pairing" and the LED indicator flashes red and blue alternately.
3. Press and hold the multifunction button and Volume+ button until Audrey will say "MultiPoint Pairing disabled."

Restore Factory Settings

OFF Operate controls with
headset powered off



1. Start with your headset powered off.
2. Press and hold the "Volume+" button until Audrey says "Pairing". The LED indicator will flash red and blue.



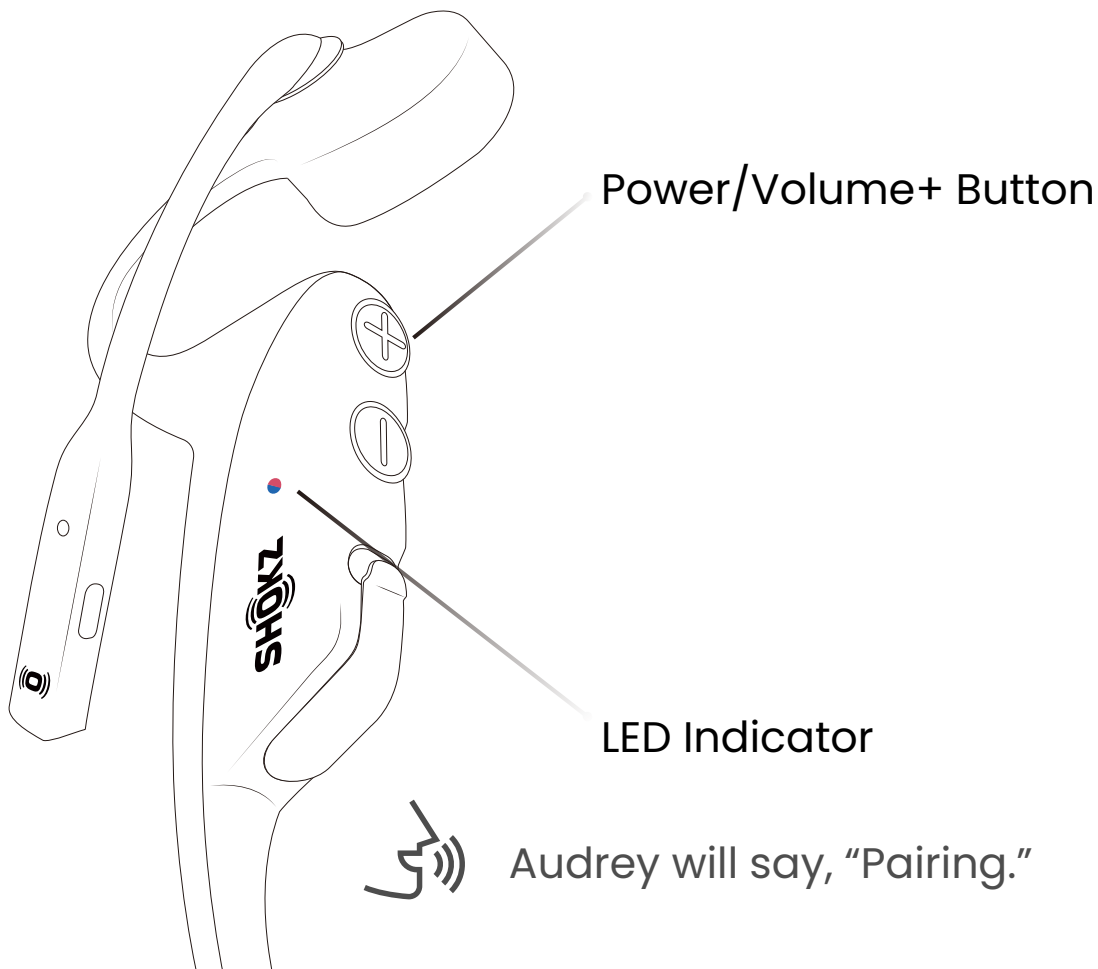
3. Hold down the Multifunction button, the Volume- button, and the Volume+ button until you hear two beeps.

4. Turn your headset off. The headset is now reset and can be re-paired to your device.

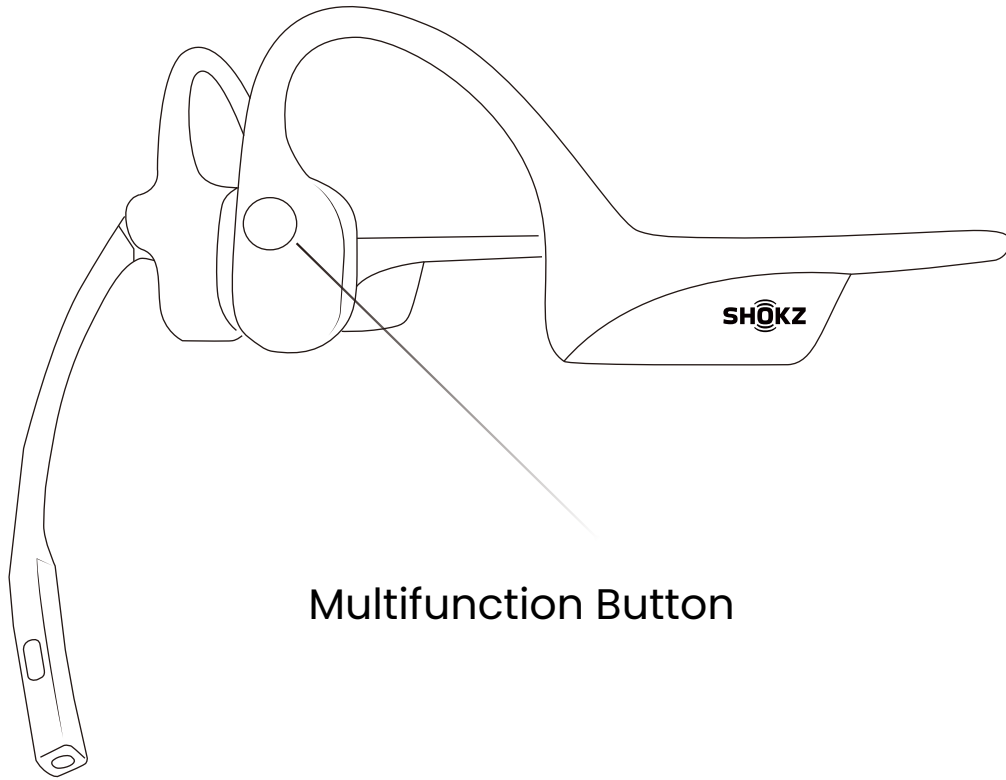
Changing Languages

Your headset has four built-in languages:
Chinese, English, Japanese and Korean.

OFF Follow the instruction when your headset is powered off.



1. Start with your headset powered off.
2. Press and hold Volume+ until Audrey says "Pairing" and the LED indicator flashes red and blue alternately.



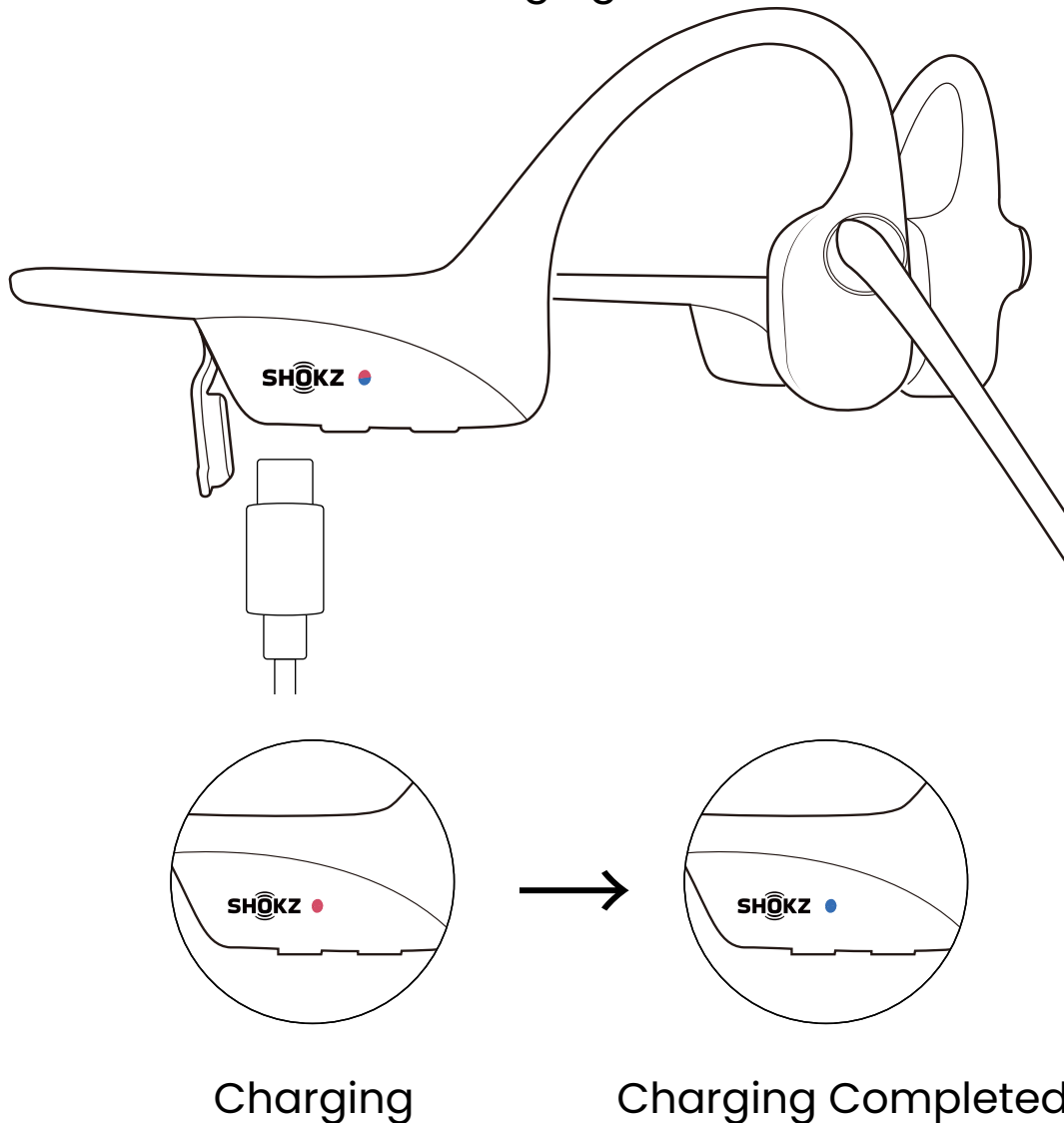
Multifunction Button

3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

Care and Maintenance

Charging Tips

- OFF** The headset will automatically shut down when charging



When the headset's battery is low, you will hear a "Charge me" prompt, and the red light will flash. Use the provided charging cable to recharge.

The LED indicator will light up red while charging, and the headset will automatically power off. Once fully charged, the LED indicator will turn from red to blue.

Warranty

Your headset is covered by a warranty. Visit our website at <https://shokz.com/pages/warranty-landing> for details of the limited warranty. *Failure to register will not affect your limited warranty rights.

Troubleshooting

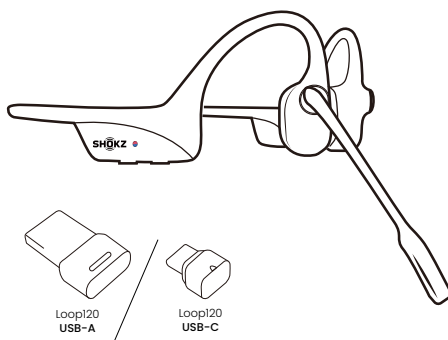


If you experience any issues or problems, please visit <https://shokz.com/pages/faq> for more support

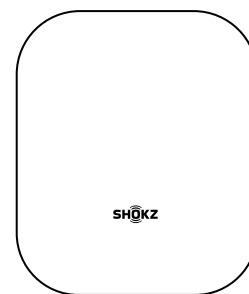
What's in the Box



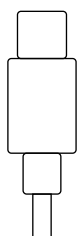
OpenComm2 & UC
Box



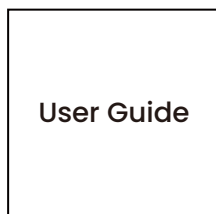
OpenComm2 Headset
*Loop 120 USB-A/USB-C Dongle
(UC version only)



OpenComm2 & UC
Package



USB-C
Charging Cable



OpenComm2 & UC
User Guide



Legal Statement

If any part of your product is damaged or missing, do not use it. Contact an authorized Shokz dealer or Shokz customer service.

*Please note that product packaging may vary depending on the sales region.

Shokz App & Shokz Connect

Shokz Connect



Download the Shokz App for your phone and Shokz Connect for your computer for the latest features and technical support.



* Please note, the headset only supports the Android version of the Shokz App.

* Google Play is a trademark of Google LLC.

SHOKZ

COMHEAD[®] 
PROTECTIVE EAR-TO-EAR COMMUNICATION

Comhead Headset Company GmbH
Borsteler Chaussee 51
22453 Hamburg
Germany

 www.comhead.de
 info@comhead.de
 +49 40 500 580 20