

VOKKERO ELITE PLUS:

UPDATE YOUR ELITE SYSTEM TO INCLUDE YOUR ELITE PLUS TERMINAL/WI

With the launch of ELITE PLUS, you'll need to update your ELITE configurator to access the new features, and to be able to mix your ELITE and ELITE PLUS terminals/gateways in the same conference.

Please follow the recommendations below to guide you through this step.

DOWNLOAD FIRMWARES

Use the firmware on the USB key provides with the ELITE PLUS terminals/gateways or visit our support website (HelpDesk) to download updates and procedures, using the following links after login:

Firmwares available on the VOGO USB key:

Terminals ELITE & ELITE PLUS firmware: V01-32.02-30.03
 Configurator firmware: V01.13.02

Download ELITE & ELITE PLUS firmwares:

Download the correct firmwares on the HelpDesk.
 Unzip the file and copy all files on the root of the USB Key.

<https://vogoassist.freshdesk.com/en/support/solutions>



The table on the right shows software compatibility between ELITE and ELITE PLUS.

Note that the firmware configurator required to use ELITE PLUS is **from V01.11.00**

	CONFIGURATOR VERSION		TERMINAL VERSION	
	≤ 01.09.03	≥ 01.11.00	≤ 01-24.02-22.01	≥ 01-31.01-30.01
ELITE TERMINAL/WI	V	V	V	V
ELITE PLUS TERMINAL/WI	X	V	X	V



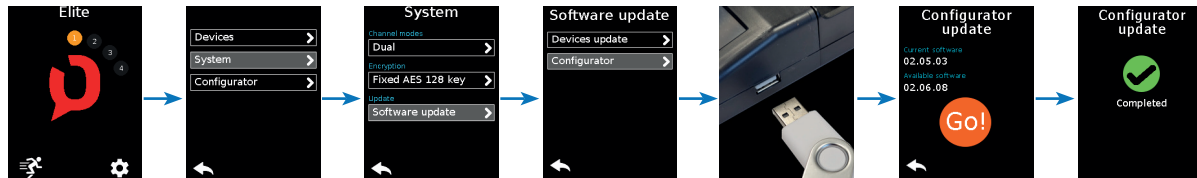
VOGO support:
<https://vogoassist.freshdesk.com/en/support/solutions>



User manuals & Regulatory documents:
<https://download.vogo-group.com>

UPDATE YOUR ELITE CONFIGURATOR

It's essential that you start by updating your ELITE configurator ($\geq$ V01.11.00) to include your new ELITE PLUS terminal.



UPDATE YOUR ELITE TERMINALS

To harmonize versions between ELITE and ELITE PLUS terminals, we recommend that you update all your ELITE terminals.



Discover the tutorial

Update your *ELITE* / *ELITE PLUS* system



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