



Products: 3M™ PELTOR™ ComTac™ VIII Headsets

Immediate Action Required 



Models: 3M has identified the following models were manufactured during the impacted time frame (Table 1):

Table 1: Model IDs

MT14H418A-108

Impacted Dates: Headsets manufactured between November 27, 2025 and February 6, 2026. Dear Valued

Customer:

As part of 3M's ongoing commitment to delivering high-quality safety equipment, 3M is issuing a Stop Use Notice to customers using affected 3M™ PELTOR™ ComTac™ VIII Headsets manufactured between November 27, 2025 and February 6, 2026. 3M has identified that certain 3M™ PELTOR™ ComTac™ VIII Headsets manufactured during this period may emit feedback noise (measured up to 106 dBA) through the headset speakers when the product is not used with external radio power. The likelihood of occurrence of this issue can be increased in cold ambient temperatures and with a depleted battery state. There have been no reports of injuries or accidents associated with this notice.

For affected 3M™ PELTOR™ ComTac™ VIII Headsets manufactured between November 27, 2025 and February 6, 2026, 3M recommends the following actions:

- For Model -108 only: If your application requires that the headset be used without connection to external radio power, the affected product(s) must be removed from service even if the issue has not yet occurred.
Do not use the affected product for any application unless it is connected to external radio power.

Please refer to the directions below to determine if your product is impacted by this notice. Contact 3M [**Contact information**] with additional questions and instructions to initiate a replacement/remediation action.

Distributors

Upon receipt of this Notice, please contact our Customer Service department [**Contact information**] for a listing of the affected products sold to you. If you have affected inventory in stock, please return it to 3M for credit. Please forward this notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to initiate the replacement/remediation process.

Identifying Impacted Product

Step 1: To determine if your headset model is affected, locate the Model ID printed on the outside of the cup (see Figure 1a) or the box label (See Figure 1b or 1c). Compare the Model ID on the cup to Table 1 (above). If the Model ID matches any in the table, continue to Step 2. If they do not match any number in the table, your product is not affected by this Notice.

Figure 1a



Figure 1b



Figure 1c



Step 2: Locate the manufacturing date (YYYY/MM) printed on the outside of the cup (see Figure 2a) or the box label (See Figure 2b or 2c). If the headset manufacture date is during or between 2025/11 (11th month 2025) and 2026/02 (2nd month 2026), your product may be affected. Continue to Step 3.

Figure 2a

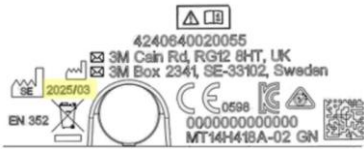


Figure 2b



Figure 2c



Step 3: Locate the first 9-digits of the manufacturing identification number printed on the outside of the cup (see Figure 3a) or the box label (See Figure 3b or 3c). If the headset identification number matches an ID in Table 2, your product is affected.

Figure 3a



Figure 3b



Figure 3c



Table 2: Impacted Product IDs

109157188	109355751
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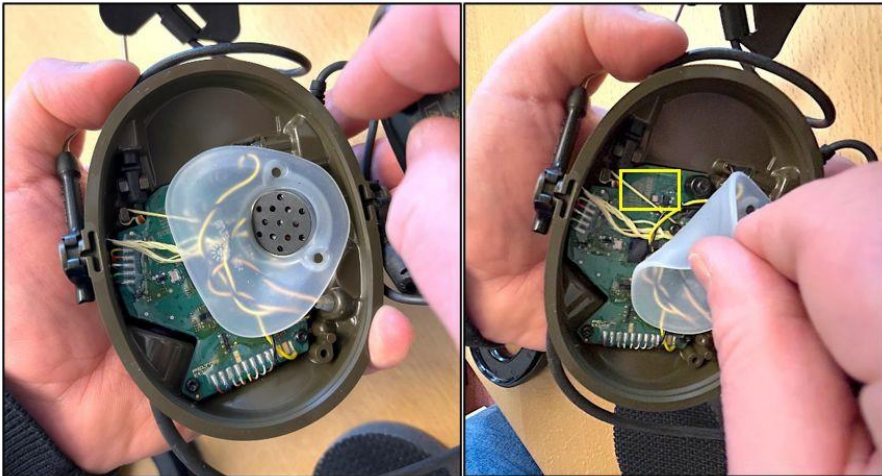
Alternative Identification Method – Printed Circuit Board Assembly (PCBA) Batch Number



To remove sealing ring from the left cup (boom mic/keypad side), grab the ring as shown in the picture and pull the ring outwards.



When the ring is removed from the cup, also remove the foam that is placed inside the cup.



In the example shown above the batch of the PCBA is "2524" representing manufacturing year 2025 and week 24.

Affected product will have the following PCBA batch numbers: 2547, 2549, 2550 and 2552



Personal Safety Division

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