

Jabra Engage 75



Jabra GN

User manual



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Made in China

MODEL: WHB051BS
WHB050HS



 **Bluetooth®**

Declaration of Conformity can be found on
www.jabra.com/CP/US/declarations-of-conformity

1. Welcome.....	5
2. What's in the box.....	6
2.1 Stereo variant	
2.2 Mono variant	
2.3 Convertible variant	
3. How to wear.....	9
3.1 Stereo/Mono headset	
3.2 Convertible headset	
3.3 How to change mono headset wearing styles	
3.4 How to change the convertible headset EarGels	
3.5 How to change the convertible headset EarHook	
3.6 How to change the convertible headset wearing style	
4. How to charge.....	14
4.1 Connect to power	
4.2 Charge the headset	
4.3 Headset PowerNap	
5. How to connect.....	17
5.1 Connect to a desk phone with a headset port	
5.2 Connect to a desk phone without a headset port	
5.3 Connect to a USB desk phone	
5.4 Connect to a computer	
5.5 Pair to a mobile device, or mobile devices, using Bluetooth	
5.6 Pair to a mobile device using NFC	

6. How to use	23
6.1 Stereo/Mono headset overview	
6.2 Convertible headset overview	
6.3 Base overview	
6.4 Base status icons	
6.5 How to change language	
6.6 How to adjust the microphone volume for desk phone calls	
6.7 How to reset	
7. How to make calls	29
7.1 Basic call usage	
7.2 Merge calls	
7.3 Conference calls	
7.4 Transfer a call from desk phone to headset	
7.5 Transfer a call from headset to desk phone	
7.6 Transfer a call from mobile device to headset	
7.7 Multiple call handling	
8. How to change settings.....	39
8.1 Basic settings	
8.2 Advanced settings	
9. Jabra Direct.....	48
9.1 Firmware update	
10.Support.....	49
10.1 FAQ	
10.2 How to care for your device	
10.3 Replacement accessories	

1. Welcome

Thank you for using the Jabra Engage 75. We hope you will enjoy it!

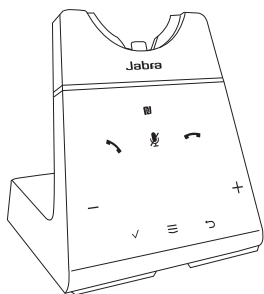
Jabra Engage 75 features

- **Control all your devices**
Desk phone, computer, mobile device
- **Pick your wearing style**
Earhook, neckband, headband
- **World's lightest DECT headset**
Convertible headset
- **Avoid disturbances**
Built-in Busylight
- **Use all day long**
Up to 13 hours talk time (stereo/mono)
Up to 9 hours talk time (convertible)
- **Take calls anywhere in the office**
Up to 150 meters/490 feet range
(stereo/mono)
Up to 100 meters/325 feet range
(convertible)
- **Secure confidential calls**
DECT AES 128 bit encryption

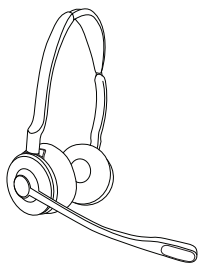
2. What's in the box

The Jabra Engage 75 comes with one of three different headset styles: stereo, mono, and convertible.

2.1 Stereo variant



Base



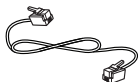
Stereo headset



Power cable

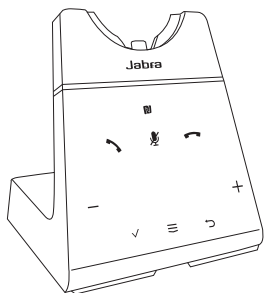


Micro-USB cable

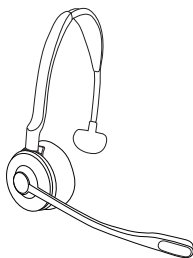


Telephone cable

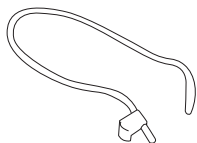
2.2 Mono variant



Base



Mono
headset



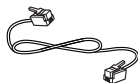
Neckband



Power cable

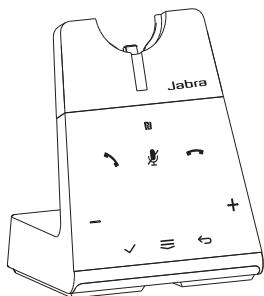


Micro-USB
cable

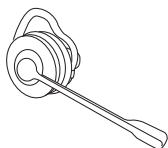


Telephone
cable

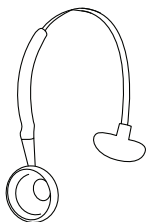
2.3 Convertible variant



Base



Convertible headset



Headband



Neckband



EarHooks
(medium and large)



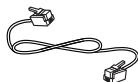
EarGels
(looped and normal)



Power cable



Micro-USB
cable



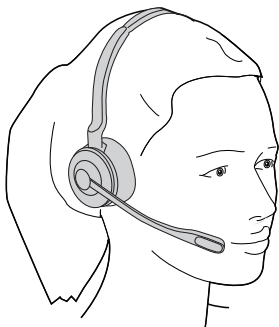
Telephone
cable

Note: The large EarHook and normal EarGel are already attached to the headset.

3. How to wear

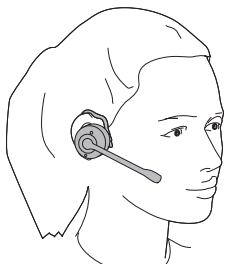
3.1 Stereo/Mono headset

The headset can be worn with the microphone on the left or the right.



3.2 Convertible headset

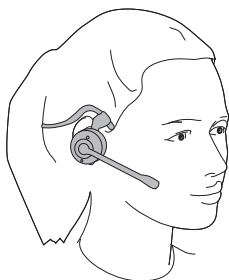
The headset can be worn on the left or the right ear.



EarHook

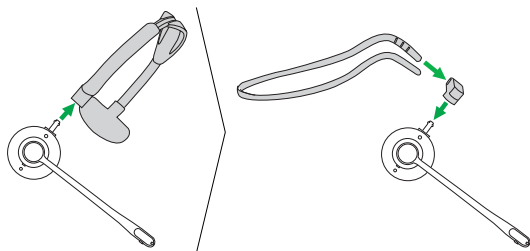


Headband

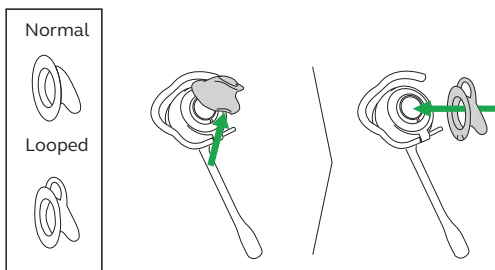


Neckband

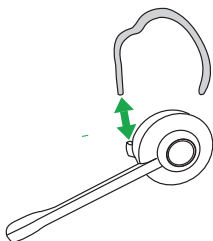
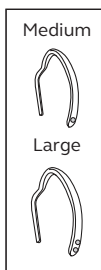
3.3 How to change mono headset wearing styles



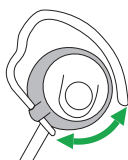
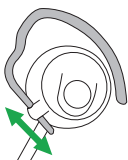
3.4 How to change the convertible headset EarGels



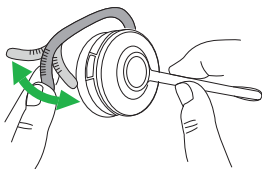
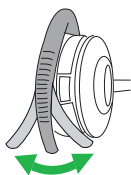
3.5 How to change the convertible headset EarHook



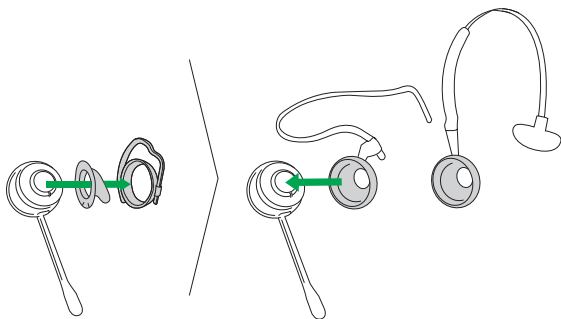
The EarHook with one dot is the medium size, and the EarHook with two dots is the large.



The EarHooks are flexible, and can be bent to suit your ear for a secure and comfortable fit.

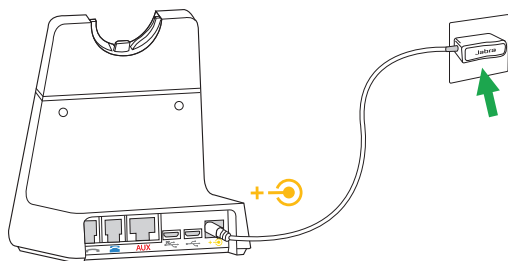


3.6 How to change the convertible headset wearing style



4. How to charge

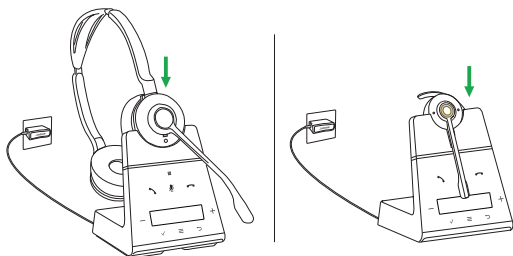
4.1 Connect to power



Plug the base into a power supply using the supplied power cable.

It is recommended to connect the telephone or computer cables before connecting the base to a power supply (see Chapter 5 for more information).

4.2 Charge the headset



The headset will charge whenever it is docked in a base that is connected to a power supply. The status LED on the headset and the battery icon on the base will pulse to indicate the headset is charging.

The stereo/mono headsets have up to 13 hours of battery, and the convertible headset has up to 9 hours of battery.

All headsets take approx. 1.5 hours to fast charge to full. 40% of the battery will charge in approx. 30 minutes.

4.3 Headset PowerNap

To conserve battery, the headset will automatically power off when it has not been docked for 30 minutes, has not been moved, and is not in use.

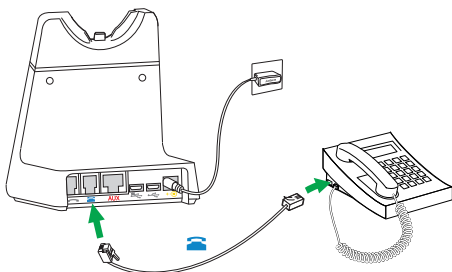
To end PowerNap, either move the headset (the headset has built-in motion sensors), press any button on the headset, or dock the headset in the base.


PowerNap can be permanently turned off using Jabra Direct.

5. How to connect

5.1 Connect to a desk phone with a headset port

This type of desk phone has a dedicated headset port. These phones typically have a button on the front panel for switching between the desk phone handset and the headset.

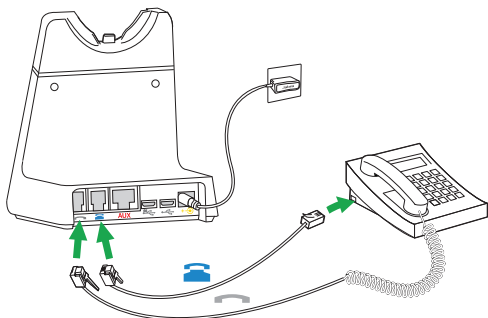




1. Plug the supplied telephone cable into the port marked  on the base, and into the headset port on the desk phone.
2. Plug the base into a power supply using the supplied power cable.
3. Select a language on the base, and then start the setup wizard.

Note: For more assistance for your specific desk phone, visit www.jabra.com/compatibilityguide.

5.2 Connect to a desk phone without a headset port

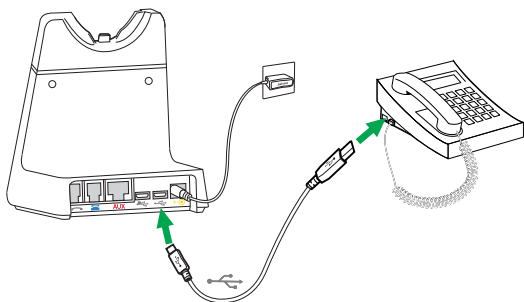
This type of desk phone does not have a dedicated headset port.




1. Unplug the handset cable from the handset port on the desk phone, and plug it into the  port on the base.
2. Plug the supplied telephone cable into the port marked  on the base, and into the handset port on the desk phone.
3. Plug the base into a power supply using the supplied power cable.
4. Select a language on the base, and then start the setup wizard.

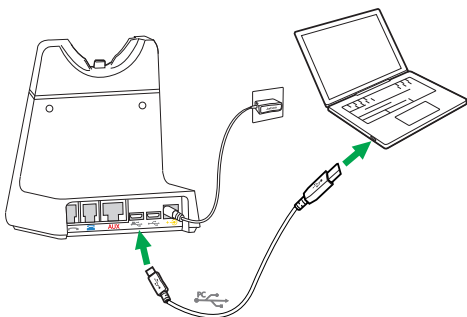
Note: For more assistance for your specific desk phone, visit www.jabra.com/compatibilityguide.


5.3 Connect to a USB desk phone



1. Plug a micro-USB cable into the port marked  on the base, and into an available USB port on your USB desk phone.
2. Plug the base into a power supply using the supplied power cable.
3. Select a language on the base, and do not start the setup wizard. The base is already configured for USB desk phones and does not require the setup wizard.

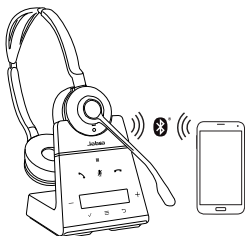
5.4 Connect to a computer






1. Plug the supplied micro-USB cable into the port marked  on the base, and into an available USB port on your computer.
2. Plug the base into a power supply using the supplied power cable.
3. Select a language on the base, and do not start the setup wizard. The base is already configured for computers and does not require the setup wizard.
4. Ensure the Jabra Engage 75 is set as the default playback device and recording device in your operating system's sound settings, and/or your preferred softphone (e.g. Skype for Business). It is recommended to download and install Jabra Direct from jabra.com/direct.

5.5 Pair to a mobile device, or mobile devices, using Bluetooth

It is possible to pair and connect to two mobile devices.

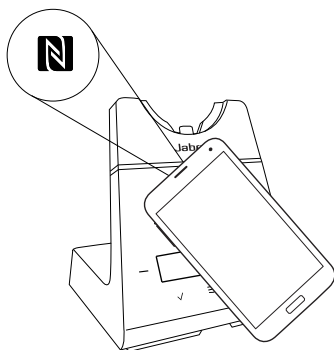


1. Plug the base into a power supply using the supplied power cable.
2. Tap  to open the Settings menu, and tap  to navigate down to **Mobile device**.
3. Tap  to select **New**. Follow the onscreen pairing instructions to pair your mobile device to the headset.

After pairing, the headset and base will automatically connect to your mobile device whenever the mobile device is turned on, within range of the base, and has Bluetooth enabled.

Note: Pairing to a third mobile device will replace the pairing of one of the previously paired mobile devices, so long as one of those mobile devices is currently not connected to the base.

5.6 Pair to a mobile device using NFC



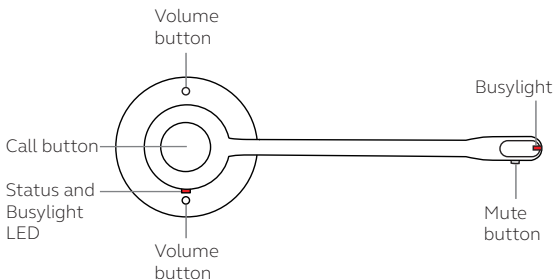
1. Plug the base into a power supply using the supplied power cable.
2. Ensure NFC is enabled on your mobile device.
3. Hold the mobile device against the NFC logo on the base, and follow the instructions on your mobile device to complete the pairing.

After pairing, the headset and base will automatically connect to your mobile device whenever the mobile device is turned on, within range of the base, and has Bluetooth enabled.

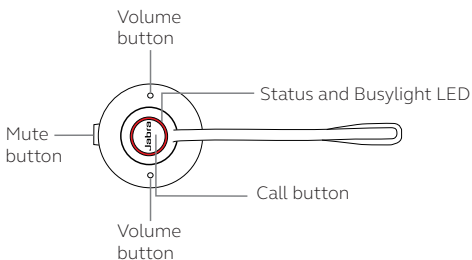
Note: The specific NFC location on the mobile device may vary. Refer to the user manual for the mobile device for more information.

6. How to use

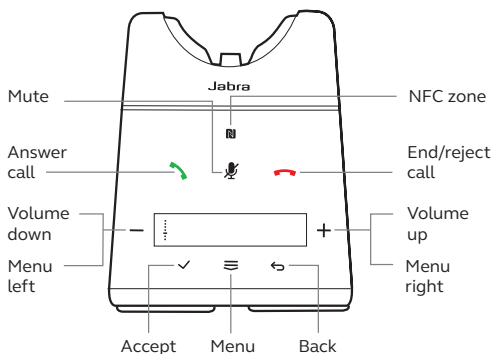
6.1 Stereo/Mono headset overview



6.2 Convertible headset overview



6.3 Base overview



6.4 Base status icons

Icon	Description
	Battery status
	Unknown battery status
	Headset connected
	(blinking) Headset not detected
	Two headsets in conference mode
	Three headsets in conference mode

4xO

Four headsets in conference mode



Mobile device



Desk phone



Computer



Second mobile device



Target phone



Call on target phone



Held call



Incoming call on mobile device



Incoming call on desk phone



Incoming call on computer



Incoming call on second mobile device



Incoming call with caller id

6.5 How to change language









Onscreen text

There are 16 available languages for the onscreen text: English, German, French, Chinese (simplified), Spanish, Czech, Danish, Dutch, Finnish, Hungarian, Italian, Norwegian, Polish, Russian, Swedish, and Turkish.

Headset voice announcements

There are 5 available languages for the headset voice announcements: English, German, French, Japanese, and Spanish.





To change language:

1. Tap  to open the Settings menu, and tap  to navigate down to **Language**.
2. Tap  or  to switch between **Text** or **Voice**, and then tap  to confirm your choice.
3. Tap  or  to cycle through the available languages, and then tap  to confirm your choice.

Note: When choosing a voice language, if **Follow text** is selected and the current text language is not one of the 5 available voice languages, the voice language will default to **English**.

6.6 How to adjust the microphone volume for desk phone calls

To adjust the desk phone microphone volume:







1. Tap  on the base to open the Settings menu.
2. Tap  or  to adjust the desk phone microphone volume, and then tap  to confirm your choice.

The microphone volume can be adjusted while you are on a call, however the microphone volume will reset to the default level when the call ends.

6.7 How to reset





Resetting the headset and the base clears the list of paired devices and resets all settings.

To reset:

1. Dock the headset in the base.
2. Hold  for 2 seconds to open the Advanced settings menu.
3. Tap  to select **Base**, and then tap  to confirm your choice.
4. Tap  to navigate down through the settings until **Reset configuration** is selected.
5. Tap  to select **Yes**, and then tap  to confirm your choice. The headset and base will reboot and all settings will return to their default values.

7. How to make calls

7.1 Basic call usage

Function	Action
Power on	Press the Call button on the headset, or dock the headset in the base
Power off	Hold the Call button for 4 seconds
 Answer call	Press the Call button, undock the headset, or tap  on the base
End call	Press the Call button, dock the headset, or tap  on the base
Reject call	Double-press the Call button, or tap  on the base
Switch target phone	Undock the headset and hold the Call button for 1 second

Press the **Volume** buttons.

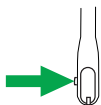


Adjust volume

The headset uses motion sensors to detect which button is volume up and which is volume down, depending on the headset orientation

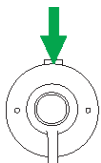
Toggle
Busylight

Press both **Volume** buttons
at the same time



Mute/un-mute
microphone

Press the **Mute** button
(stereo/mono headset)





Mute/un-mute
microphone


Press the **Mute** button
(convertible headset)

7.2 Merge calls

It is possible to merge an incoming call with a current call.

To merge calls:

1. Hold the **Call** button (2 secs) on the headset, or tap  on the base, to accept the incoming call. This will place the current call on hold.
2. Tap  and select **Yes** to merge the calls.

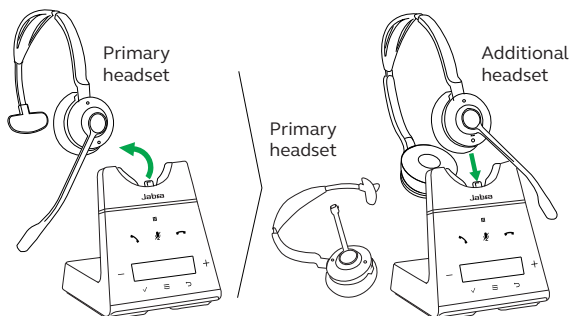
To unmerge the calls, tap  and then select **Yes** to unmerge the calls.

To end the merged call, dock the headset or press the **Call** button on the headset.

7.3 Conference calls

Add headset(s) to a conference call

Up to three additional headsets can be connected to one base for conferencing.






1. Undock the primary headset.
2. Dock an additional headset in the base.
3. Tap **✓** to add the headset as an additional conference headset.
4. A voice prompt will play in the primary headset. Press the **Call** button on the primary headset to accept the additional headset to the conference. The audio will now be shared between headsets.

By default, the additional headset will be muted.

Note: It is possible to use Jabra Engage 65 headsets for conference calls.

Add headset(s) to a conference call without docking

Up to three additional headsets can be connected to one base, without the need to dock the headsets.

1. Tap  on the base to open the settings menu, and navigate to **Add headset**.
2. Tap  to switch to **Pair without docking**.
3. Tap  to put the base into pairing mode.
4. Power off the additional headset by holding the **Call** button for 4 seconds.
5. Put the additional headset into pairing mode by holding the **Call** button for 5 seconds until the status LED on the headset flashes blue.
6. A voice prompt will play in the primary headset. Press the **Call** button on the primary headset to accept the additional headset, to the conference. The audio will now be shared between headsets.

By default, the additional headset will be muted.

Note: It is possible to use Jabra Engage 65 headsets for conference calls.

End or leave a conference call

To end the call for all headsets, press the **Call** button on the primary headset, or dock the primary headset in the base.

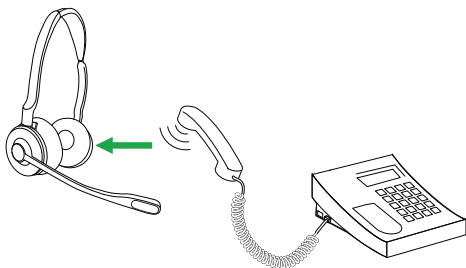
Additional headsets can leave the conference by pressing the **Call** button on the headset, or by docking the additional headset in the primary headset's base (not the additional headset's base). The conference call will continue for all other headsets.

Permanent conference mode

By default, the conference will end automatically for all additional headsets when the call ends.

It is possible to continue the conference with the additional headsets until the primary headset is docked, by changing this setting in Jabra Direct.

7.4 Transfer a call from desk phone to headset

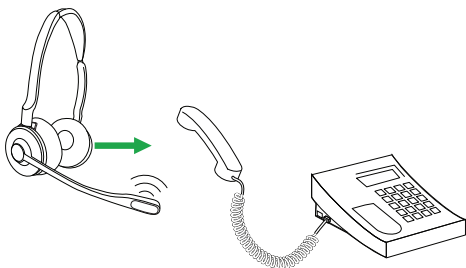


To transfer a call:

1. Select the desk phone as the target phone on the base.
2. Lift the headset from the base, or tap the **Call** button on the headset. If necessary, press the headset button on the desk phone. The audio will transfer from the desk phone handset to the headset.

Do not hang up the desk phone handset until the call is finished.

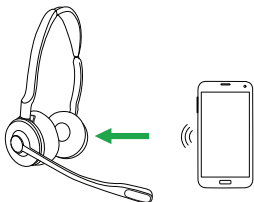
7.5 Transfer a call from headset to desk phone



To transfer a call from the headset to a desk phone, lift the desk phone handset and then dock the headset in the base.

The audio will transfer from the headset to the desk phone.

7.6 Transfer a call from mobile device to headset



To transfer a call:

1. Select the mobile device as the target phone on the base.
2. Lift the headset from the base, or tap the **Call** button on the headset.
3. Select **Yes** on the base to transfer the call audio to the headset.


Do not end the call on the mobile device until the call is finished.

7.7 Multiple call handling

The headset and base can accept and handle multiple calls at the same time.

Multiple call handling

Answer incoming call and put current call on hold

Tap  on the base

Switch between held call and active call

Tap  on the base

Reject incoming call, while on a current call

Tap  on the base

8. How to change settings

Headset, base, phone, and general settings can be changed on the base using the Basic settings menu, or the Advanced settings menu.

Alternatively, all settings can be changed using Jabra Direct on your computer. Jabra Direct can be downloaded at jabra.com/direct.

8.1 Basic settings

Tap  to access the Basic settings menu.

Desk phone microphone

Volume controls	Tap + or - to adjust the desk phone microphone volume
-----------------	---

Add headset settings

How to	View instructions on how to add a new headset to the base
--------	---

Pair without docking	Select to put the base into pairing mode, and then view instructions on how to pair a headset to the base without docking the headset
----------------------	---

Conference	Select the method to use for ending conference calls
------------	--

Mobile device settings

New	View instructions on how to pair the headset/base to a mobile device
-----	--

Devices	View a list of paired mobile devices
---------	--------------------------------------

Disconnect	Select to disconnect all paired mobile devices
------------	--

Delete pairing	Select to unpair all mobile devices
----------------	-------------------------------------

Language settings

Text	Select the screen text language from a list of 16 languages
------	---

Voice	Select the headset voice language from a list of 5 languages
-------	--

Ringtone settings

Desk phone	Select a ringtone and ringtone volume for incoming desk phone calls
------------	---

USB desk phone	Select a ringtone and ringtone volume for incoming USB desk phone calls
----------------	---

Softphone	Select a ringtone and ringtone volume for incoming softphone calls
-----------	--

Mobile device	Select a ringtone and ringtone volume for incoming mobile device calls
---------------	--

Screen settings

Idle screen	Select what should be displayed on the base when it is not in use
-------------	---

Brightness	Select the brightness of the screen and the screensaver
------------	---


Clock settings*

Hour format	Select the clock format
-------------	-------------------------

Set	Set the time
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*Only available when **Synchronize clock with computer** is set to **Off** in Jabra Direct.

8.2 Advanced settings



Hold  (2 secs) to access the Advanced settings menu.

Headset settings	
Equalizer for calls	Select an audio preference to use for all calls
Optimize audio for music	Select to optimize the audio for music, or to optimize for battery performance and reduced density issues
Audio announcements	Select the audio announcement type
Audio protection	Select the level of audio protection to be used. The headset always provides protection against sound spikes, ensuring that your hearing is always protected, regardless of the setting selected
Audio bandwidth	Select the audio bandwidth type. Wideband provides better audio, and narrowband provides better battery life
Mute reminder	Select to use a periodic audio reminder when the microphone is muted



Sidetone	Select the volume level used for Sidetone. Sidetone refers to audio from the microphone that is reproduced in the headset, enabling you to hear your own voice. Sidetone does not affect the volume level of your voice that other people will hear
Voice language	Select the headset voice announcement language
Busylight	Select to enable or disable the headset busylight
Headset conferencing	Select to enable headset conferencing mode, allowing the connection of multiple headsets to the same call
Pair without docking	Select to enable pairing of a headset without docking it
PowerNap	Select to enable sleep mode when the headset has not been docked for 30 minutes, and has not been moved, and is not in use

Base settings



Button feedback volume	Select the volume level of the sound made when you tap the buttons on the base
Screen brightness	Select the brightness level of the screen and the screensaver
Wireless signal range	Select the wireless range between the headset and base
Record call	Select to enable calls from mobile devices or desk phones to be recorded on your computer. The supplied USB cable needs to be connected between the base and the computer, and third party recording software is required
Merge call	Select to enable call merging, allowing multiple ongoing calls to participate in the same conversation
Call priority	Select which call takes priority when a second call is accepted, without interaction on the base (e.g. a second phone call was accepted on the phone).
Phone for outgoing call	Select which phone to use for outgoing calls

Answer call on undock	Select to enable incoming calls to be answered by undocking the headset
Simultaneous ring	Select which incoming call is displayed, if several connected phones ring simultaneously
PowerNap	Select to enable sleep mode if the base has been idle for 10 hours
Base name	View the base name. The base name can be changed using Jabra Direct
Reset configuration	Select to reset the headset and base to their default configuration
Softphone settings	
	Select Yes to open the Advanced softphone settings menu
Start setup	Tap  to navigate down through the available softphone settings
	Press  to accept any changes made to the settings. The base will reboot



Desk phone settings

- Start setup
- Select **Yes** to open the Advanced desk phone settings menu
 - Tap  to navigate down through the available desk phone settings
 - Press  to accept any changes made to the settings. The base will reboot


USB desk phone settings

- Start setup
- Select **Yes** to open the Advanced USB desk phone settings menu
 - Tap  to navigate down through the available USB desk phone settings
 - Press  to accept any changes made to the settings. The base will reboot

Mobile device settings

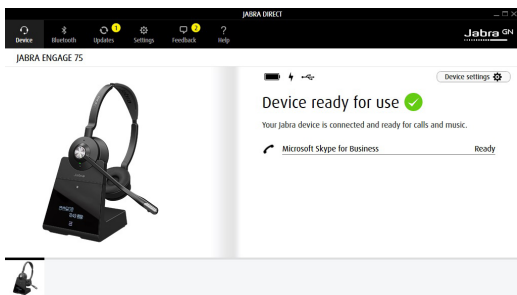
- Start setup
- Select **Yes** to open the Advanced Mobile device settings menu
 - Tap  to navigate down through the available mobile device settings
 - Press  to accept any changes made to the settings. The base will reboot

Product information

Tap  to navigate down through the list of product information

9. Jabra Direct

Jabra Direct is computer software designed to support, manage, and enable optimal functionality for your Jabra devices.



Download via jabra.com/direct

9.1 Firmware update

Jabra Direct will notify you when there is a firmware update available.

10. Support

10.1 FAQ

View the FAQs on jabra.com/engage.

10.2 How to care for your device

- It is recommended to keep the headset between -5°C and 45°C (23°F and 113°F).
- Do not store the headset for extended periods of time without recharging the battery (max. three months).
- If the headset or base becomes dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.

10.3 Replacement accessories

Replacement or additional accessories can be purchased online at jabra.com/accessories.



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Die Headset Spezialisten

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