



Products: 3M™ PELTOR™ ComTac™ VIII Headsets

Immediate Action Required 



Models: 3M has identified the following models were manufactured during the impacted time frame (Table 1):

Table 1: Model IDs

MT14H418A-02
MT14H418A-35
MT14H418A-38
MT14H418A-86
MT14H418A-87
MT14H418A-90

Impacted Dates: Headsets manufactured between November 27, 2025 and February 6, 2026. Dear Valued

Customer:

As part of 3M's ongoing commitment to delivering high-quality safety equipment, 3M is issuing a Stop Use Notice to customers using affected 3M™ PELTOR™ ComTac™ VIII Headsets manufactured between November 27, 2025 and February 6, 2026. 3M has identified that certain 3M™ PELTOR™ ComTac™ VIII Headsets manufactured during this period may emit feedback noise (measured up to 106 dBA) through the headset speakers. The likelihood of occurrence of this issue can be increased in cold ambient temperatures and with a depleted battery state. There have been no reports of injuries or accidents associated with this notice.

For affected 3M™ PELTOR™ ComTac™ VIII Headsets manufactured between November 27, 2025 and February 6, 2026, 3M recommends the following actions:

- For Models -02, -35, -38, -86, -87, and -90: use only in the default setting of Radio Volume Low and do not enable Earplug or Soundscape Modes. For instructions to verify your settings, see the 3M™ PELTOR™ ComTac™ VIII Headset Users Instruction sections 8.3.2, 9.3, and 9.4 & 9.12.

Please refer to the directions below to determine if your product is impacted by this notice. Contact 3M [**Contact information**] with additional questions and instructions to initiate a replacement/remediation action.

Distributors

Upon receipt of this Notice, please contact our Customer Service department [**Contact information**] for a listing of the affected products sold to you. If you have affected inventory in stock, please return it to 3M for credit. Please forward this Notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to initiate the replacement/remediation process.

Identifying Impacted Product

Step 1: To determine if your headset model is affected, locate the Model ID printed on the outside of the cup (see Figure 1a) or the box label (See Figure 1b or 1c). Compare the Model ID on the cup to Table 1 (above). If the Model ID matches any in the table, continue to Step 2. If they do not match any number in the table, your product is not affected by this Notice.

Figure 1a



Figure 1b



Figure 1c



Step 2: Locate the manufacturing date (YYYY/MM) printed on the outside of the cup (see Figure 2a) or the box label (See Figure 2b or 2c). If the headset manufacture date is during or between 2025/11 (11th month 2025) and 2026/02 (2nd month 2026), your product may be affected. Continue to Step 3.

Figure 2a



Figure 2b



Figure 2c



Step 3: Locate the first 9-digits of the manufacturing identification number printed on the outside of the cup (see Figure 3a) or the box label (See Figure 3b or 3c). If the headset identification number matches an ID in Table 2, your product is affected.

Figure 3a



Figure 3b



Figure 3c



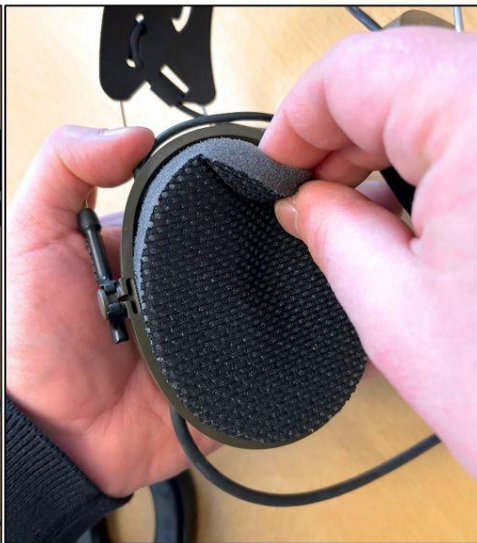
Table 2: Impacted Product IDs

108775721	109144338	109192458	109233313	109279617	109360936	109456621
108863341	109145831	109192862	109239367	109285367	109365614	109458072
109077741	109150424	109197373	109244468	109287901	109365615	109460871
109082396	109174022	109198474	109248672	109298189	109370555	109462455
109109939	109174023	109207131	109248673	109302476	109375025	109462457
109124149	109178217	109209709	109259266	109308224	109411650	
109125200	109178218	109224666	109259267	109312449	109433818	
109139789	109183911	109224667	109270474	109331229	109438243	
109139793	109183912	109229134	109270477	109339849	109451206	
109144337		109229138	109270479	109342506		

Alternative Identification Method – Printed Circuit Board Assembly (PCBA) Batch Number

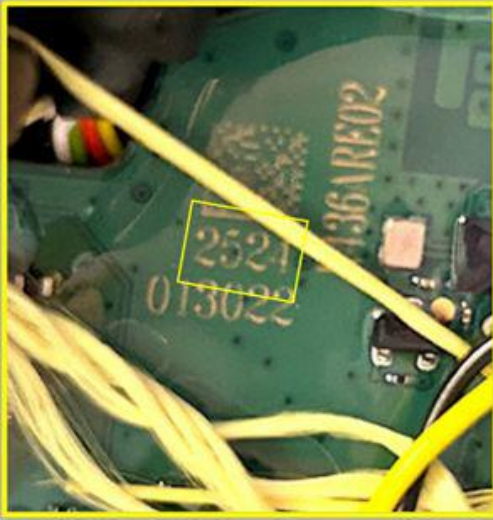


To remove sealing ring from the left cup (boom mic/keypad side), grab the ring as shown in the picture and pull the ring outwards.



When the ring is removed from the cup, also remove the foam that is placed inside the cup.





In the example shown above the batch of the PCBA is “2524” representing manufacturing year 2025 and week 24.

Affected product will have the following PCBA batch numbers: 2547, 2549, 2550 and 2552



Personal Safety Division

3M United Kingdom PLC 3M
Centre, Cain Road
Bracknell, UK RG12 8HT

3M PSD products are
occupational use only.

© 3M 2026. All rights reserved.
3M is a trademark of 3M Company and its
affiliates. All other trademarks are
property of their respective owners.
Please recycle.