



# BlueParrott B350-XT User Manual



**C+HC Computer + Headset Company GmbH**  
Die Headset Spezialisten  
Borsteler Chaussee 51 | 22453 Hamburg | Tel.: (040) 500 580 20  
[www.comhead.de](http://www.comhead.de)

BPB-35020



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Made in China

MODEL: OTE921



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**Declaration of Conformity** can be found on  
[www.jabra.com/doc](http://www.jabra.com/doc)

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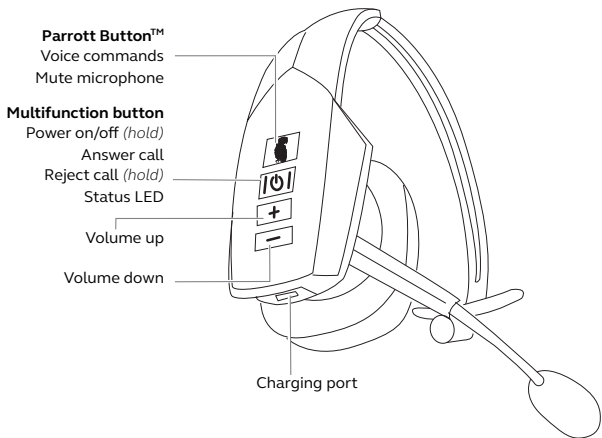
# 1. Welcome

Thank you for using the BlueParrott B350-XT.  
We hope you will enjoy it!

BlueParrott B350-XT features

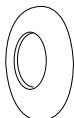
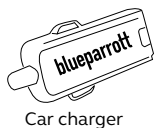
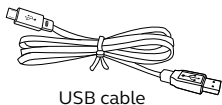
- Blocks out 96% of background noise
- Up to 24 hours of talk time
- Customizable Parrott Button™
- Tough, IP54-rated design
- Improved, more comfortable headband
- VoiceControl™
- Large, easy-to-press buttons
- Wireless range of up to 300 feet/100 meters

## 2. BlueParrott B350-XT overview

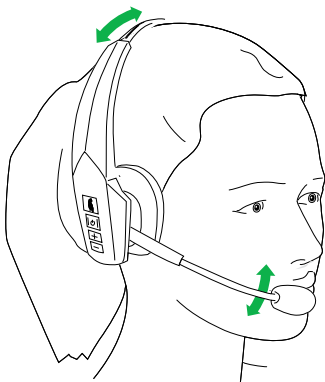


### 2.1 Included accessories

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### 3. How to wear



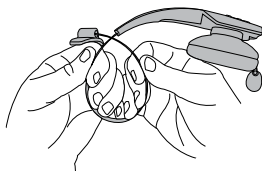
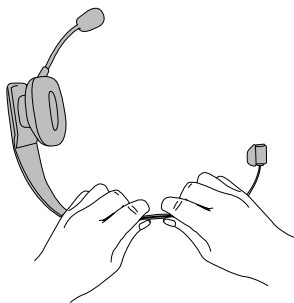
Position the microphone close to the corner of your mouth. Adjust the headband length so that the headset fits your head comfortably.

## 3.1 Adjust headband tension

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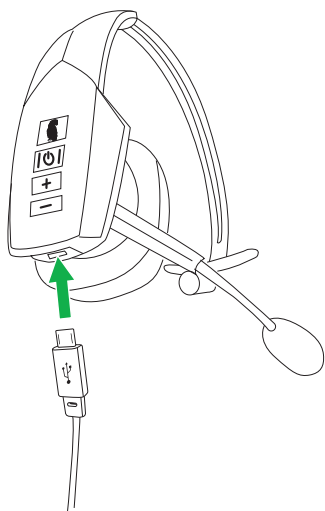
If the headband feels too tight or too loose, it is possible to reshape the metal part of the headband for a more comfortable fit.

To adjust the tension of the headband, firmly grip the headset and stretch out, or squeeze in, the metal to reshape it to your preference. You may need to use considerable force to adjust the shape of the headband.



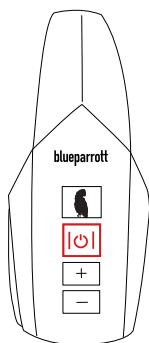
## 4. How to charge

To charge the headset, connect the USB charging cable to the headset's USB charging port. It is recommended to charge the headphones using the supplied charging cable, however it is possible to use a compatible charger. It takes approx. 3.5 hours to fully charge the battery.

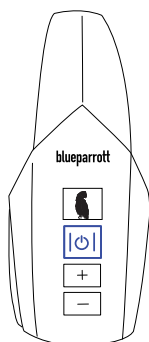




While charging, the LED indicator shows the charging status. Red indicates the headset is charging. Blue indicates the headset is fully charged.



Charging



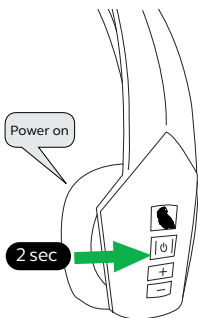
Fully charged

# 5. How to connect

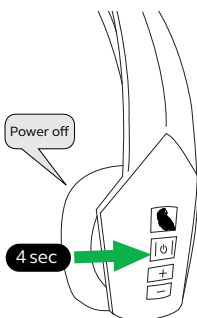
## 5.1 Power on/off

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Press and hold the **Multifunction** button until the LED flashes red and you hear “Power on” or “Power off”.



Power on

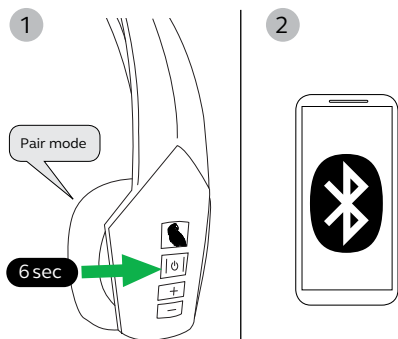


Power off

## 5.2 Pair to your smartphone

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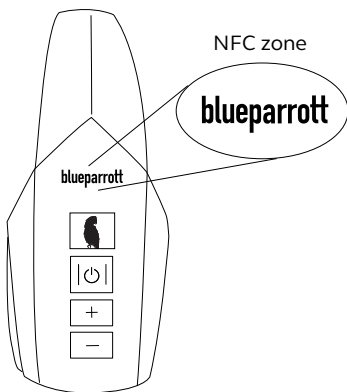
1. Ensure the headset is powered off.
2. Press and hold the **Multifunction** button until you hear “Power on”. Continue to hold the button for approx. 6 more seconds until the LED flashes alternating blue and red and you hear “Pair mode”. The headset is now ready to pair.
3. Go to the Bluetooth menu on your smartphone and select the BlueParrott B350-XT from the list of available devices.



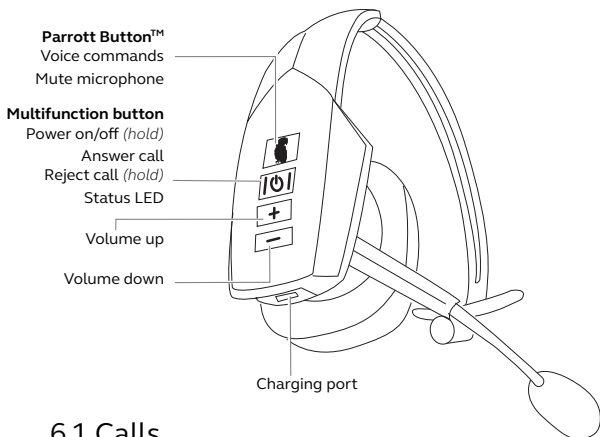
## 5.3 Connect to your smartphone using NFC

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1. Ensure your headset is powered on, and that NFC is enabled on your smartphone.
2. Place the NFC zone of your smartphone against the NFC zone of the headset until your smartphone confirms the connection.



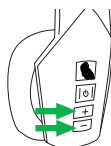
# 6. How to use



## 6.1 Calls

### What the buttons do

|  |   |
|--|---|
| Answer call  | Press the <b>Multifunction</b> button, or say 'Answer'                  |
| End call   | Press the <b>Multifunction</b> button                                   |
| Reject call  | Press and hold (2 sec) the <b>Multifunction</b> button, or say "Ignore" |
| Activate Voice Assistant (i.e. Siri, Google Assistant, Amazon Alexa) | Press the <b>Multifunction</b> button when not on a call                |



Adjust volume

Press the **Volume up** or **Volume down** button, when on a call or listening to music

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Turn LEDs on/off

Press both the **Volume up** and **Volume down** buttons simultaneously

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Transfer audio from headset to smartphone

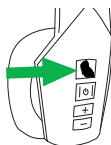
While on a call, press and hold (2 sec) the **Volume down** button to transfer to the call audio to your paired smartphone. Repeat to transfer the call audio back to your headset

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Redial last number

Press and hold (1 sec) the **volume down** button until you hear a beep

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Mute/un-mute microphone

Press the **Parrott** button when on a call. Alternatively, press and hold (2 sec) the **Volume up** button

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Hear a list of voice commands

Press the **Parrott** button when not on a call, and say "What can I say?" Alternatively, press and hold(2 sec) the **Volume up** button

---

## 6.2 The Parrott Button™

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By default, the Parrott Button activates your voice commands when not on a call, or mutes the microphone when you are on a call. However, the button can be configured for other functions, such as speed dial.

To change the Parrott Button functionality, download and use the BlueParrott app for Android or iOS.

## 6.3 Multiple call handling

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The headset can accept and handle multiple calls at the same time.

### Multiple call handling



End current call and answer incoming call

Press the **Multifunction** button to end the current call. Then press the **Multifunction** button to answer the incoming call

Put the current call on hold and answer an incoming call

Quickly press the **Multifunction** button twice

## 6.4 Voice commands

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To use voice commands, press the **Parrott** button and issue a command. Alternatively, say “What can I say?” for a list of commands.

### List of voice commands

|                 |  |
|-----------------|--|
| What can I say? | Provides a list of available voice commands  |
| Phone Command   | Activates the voice assistant on the connected smartphone (Siri or Google Assistant)                               |
| Answer          | Accepts an incoming call   |
| Ignore          | Rejects an incoming call and forwards it to voicemail (if available)   |
| Pair mode       | Puts the headset into pairing mode   |
| Am I connected? | Verifies if the headset is connected to a smartphone, and will also announce the signal strength (phone dependent) |
| Check battery   | Announces the battery level of the headset and the paired smartphone (if applicable)                               |
| Redial          | Redials the last outgoing call   |
| Callback        | Dials the last incoming call (if # is available)   |
| Cancel          | Cancels the current command  |



## 6.5 Multipoint mode

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The headset can be paired to 8 smartphones and can be connected to two at once (Multipoint mode).

To connect to two smartphones, use the normal pairing process separately for each smartphone (refer to section 5).

The BlueParrott B350-XT will monitor both smartphones and enable you to answer a call on either one using the headset.

If you are on a call and the other smartphone receives a call, you will hear a notification in the headset.

## 6.6 How to reset

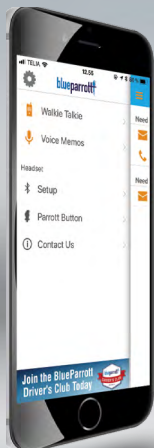
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Resetting the headset clears the list of paired devices.

1. Ensure the headset is powered on.
2. Press and hold (6 sec) both the **Volume up** and **Volume down** buttons until you hear two beeps followed by “Pair mode”, or until the LED flashes alternating red and blue.

You will need to re-pair the headset to your smartphone.

## 7. BlueParrott app



### BlueParrott app

Program your Parrott Button™ anywhere, anytime.

Push-to-talk to your contacts on Dial2Do's MySay network.



# 8. Support

## 8.1 FAQ

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## 8.2 How to care for your headset

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- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed truck in summer or in winter conditions.
- If the headset becomes dirty, it is recommended to clean it with a soft, lint-free cloth that has been dampened with clean water.
- Do not store the headset for extended periods of time without recharging them (max. three months).